

Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru Comisiynu Cydweithredol Cenedlaethol: Fframwaith Ansawdd a Chyflenwi

Dangosyddion Ansawdd Ambiwylans: Ionawr 2022 – Mawrth 2022

	Tabl diffiniadau'r Dangosyddion Ansawdd Ambiwylans	
	Model ymateb	
CAM 1:	Helpwch fi i ddewis	
CAM 2:	Atebwch fy ngalwad	
CAM 3:	Dewch i fy ngweld i	
CAM 4:	Rhowch driniaeth i mi	
CAM 5:	Ewch â fi i'r ysbyty	
	Rhestr dermau	

Nid yw'r wybodaeth yn y ddogfen hon yn gyfyngedig ac fe'i rhyddheir yn gyffredinol.

Cyhoeddwyd gan Adran Gwybodeg Iechyd Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru a chomisiynwyd gan y Pwyllgor Gwasanaethau Ambiwylans Brys yn unol â Chomisiynu Cydweithredol Cenedlaethol: Fframwaith Ansawdd a Chyflenwi



Tabl Diffiniad Dangosyddion Ansawdd Ambiwlans y Pwyllgor Gwasanaethau Ambiwlans Brys

Rhif	Cyf. Dangosydd	Disgrifiad o'r Dangosydd	Disgrifiad Manwl o'r Dangosydd
1	AQI1	Y nifer o ddigwyddiadau ymgysylltu cymunedol y mae Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru wedi eu cynnal	Pa mor aml y mae Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn ymgysylltu â'r cymunedau y mae'n eu gwasanaethu, er mwyn lledaenu negeseuon iechyd am hunanofal, dewis a defnydd priodol o wasanaethau ambiwlans / iechyd?
2	AQI3	Y nifer o weithiau y bu'r Gwasanaeth Ambiwlans yn bresennol mewn digwyddiadau allweddol gyda rhanddeiliaid	Pa mor aml y mae'n yn cyfarfod â rhanddeiliaid i drafod, dylunio a chytuno ar wasanaethau i fodloni disgwyliadau clinigol a diwallu anghenion defnyddwyr y gwasanaeth?
3	AQI4i	Y nifer o ymweliadau unigryw â gwefan Galw Iechyd Cymru	Pa mor aml y mae gwefan Galw Iechyd Cymru yn cael ei defnyddio? Mae hyn yn caniatáu inni archwilio'r cysylltiadau rhwng defnyddio'r wefan a'r nifer o alwadau 999 a 0845. Mae hefyd yn caniatáu inni nodi cyfnodau o alw uchel am y gwasanaeth.
4	AQI4ii	Y nifer o alwadau a dderbyniwyd gan Galw Iechyd Cymru yn ôl rheswm (10 uchaf)	Am beth mae pobl yn ffonio Galw Iechyd Cymru? Sut mae'r galw hwn yn cymharu ag ymweliadau â gwefannau? Beth yw'r bylchau yn y gwasanaeth y mae Galw Iechyd Cymru wedi eu canfod?
5	AQI5	Nifer a Chanran y galwyr rheolaidd	Faint o alwyr rheolaidd sydd, a pha mor aml maent yn ffonio? Faint o'r galwadau yn y nifer cyffredinol o alwadau sydd wedi dod gan alwyr rheolaidd?
6	AQI6	Nifer y Galwadau gan Weithwyr Gofal Iechyd Proffesiynol a Atebwyd	Faint o alwadau ar gyfer cymorth gan Weithwyr Gofal Iechyd Proffesiynol y mae Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn ei dderbyn?
7	AQI7i	Nifer y Galwadau 999 a Atebwyd	Faint o alwadau 999 y mae Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn ei dderbyn?
8	AQI7ii	Canolrif a'r 65ain a 95ain ganradd ar gyfer yr Amser a Gymerwyd i Ateb Galwadau 999	Mae'r DAA hwn yn ystyried pa mor gyflym yr atebir galwadau 999 a dderbynnir gan Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru.
9	AQI8	Nifer y galwadau 999 a dderbyniwyd trwy'r <i>Medical Priority Dispatch System</i> (MPDS)	Faint o alwadau 999 sy'n cael eu hasesu gan ddefnyddio'r system MPDS? MPDS yw'r system y mae derbynwyr galwadau yn y Gwasanaeth Ambiwlans yn ei ddefnyddio i asesu difrifoldeb galwadau 999.
10	AQI9i	Nifer y galwadau a ddaeth i ben yn dilyn asesiad ffôn y Gwasanaeth Ambiwlans (Gwrandio a Thrin)	Nifer yr asesiadau dros y ffôn trwy Galw Iechyd Cymru a'r Ddesg Glinigol a gafodd eu datrys heb orfod anfon ambiwlans (Gwrandio a Thrin)
11	AQI9ii	Nifer a Chanran y galwadau a drosglwyddwyd i Galw Iechyd Cymru	Faint o alwadau 999 sydd, ar ôl asesiad, yn cael eu trosglwyddo i Galw Iechyd Cymru?
12	AQI9iii	Nifer y galwadau a ddychwelwyd gan Galw Iechyd Cymru	Pa mor aml y mae Galw Iechyd Cymru wedyn yn dychwelyd galwad i Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru?
13	AQI9iv	Nifer y galwadau a ddaeth i ben trwy drosglwyddo'r alwad honno i gyrchfan arall i gael cyngor gofal amgen	Pa mor aml y mae Galw Iechyd Cymru ac Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn trosglwyddo galwad i ran arall o'r GIG yn hytrach nag anfon ambiwlans?
14	AQI10i	Nifer a Chanran y digwyddiadau a dderbyniwyd o fewn 24 awr ar ôl asesiad ffôn gan y Gwasanaeth Ambiwlans (Gwrandio a Thrin)	Cleifion yn dod i gyswllt eto ag Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru heb i hynny gael ei drefnu, o fewn 24 awr i'r claf gael ei ryddhau o ofal (yn sgil cyngor clinigol dros y ffôn).
15	AQI10ii	Nifer a Chanran y digwyddiadau o fewn 24 awr ar ôl mynd i leoliad lle na chafodd y claf ei gludo i'r ysbyty (Gweld a Thrin)	Achosion lle mae cleifion wedi dod i gyswllt eto ag Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru heb i hynny gael ei drefnu, o fewn 24 awr i'r claf gael ei ryddhau o ofal (yn dilyn triniaeth yn y fan a'r lle).
16	AQI11	Nifer y galwadau â chod COCH gan gynnwys y canolrif a'r 65ain a 95ain ganradd	Faint o alwadau 999 a dderbynnir sy'n cael eu codio fel digwyddiad COCH dilyn sydd wedi arwain at ymateb brys o fewn 8 munud.

17	AQI12	Nifer y galwadau â chod MELYN gan gynnwys y canolrif a'r 65ain a 95ain ganradd	Faint o alwadau 999 a dderbynnir sy'n cael eu codio fel digwyddiad MELYN dilys gan arwain at ymateb brys?
18	AQI13	Nifer y galwadau cod GWYRDD gan gynnwys y canolrif a'r 65ain a 95ain ganradd	Faint o alwadau 999 a dderbynnir sy'n cael eu codio fel digwyddiad cod GWYRDD dilys sy'n arwain at ymateb?
19	AQI14	Nifer y digwyddiadau yr ymatebwyd iddynt lle cyrhaeddodd o leiaf 1 adnodd y lleoliad	Pa mor effeithiol yw Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru wrth anfon yr adnodd cywir y tro cyntaf i ddigwyddiad.
20	AQI15	Nifer yr Ymatebwyr Cyntaf yn y Gymuned sy'n bresennol yn y lleoliad, gan gynnwys yn ôl categori'r alwad a chanran	Pa mor aml yr anfonir Ymatebydd Cyntaf yn y Gymuned i alwad 999?
21	AQI16i	Nifer a chanran y cleifion y ceisiwyd eu dadebru yn dilyn ataliad ar y galon, ac y cofnodwyd bod eu cylchrediad wedi dychwelyd yn ddigymell (ROSC) wrth ddrws yr ysbyty	Y canlyniad yn dilyn ataliad y galon i ffwrdd o'r ysbyty lle ceisiwyd dadebru'r claf, wedi'i fesur trwy achosion a gofnodwyd o ddychweliad digymell cylchrediad (ROSC) pan gyrhaeddodd y claf yr ysbyty. Safon ryngwladol Utstein yw cofnodi ROSC yn yr ysbyty, ac mae'n nodi canlyniad yr ymateb a'r driniaeth cyn i'r claf gyrraedd yr ysbyty.
22	AQI16ii	Nifer a chanran y cleifion yr amheuir eu bod wedi cael strôc, ac y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol ar gyfer strôc.	Cleifion yr amheuir eu bod wedi cael strôc (gan gynnwys pwl ischaemig byrhoedlog sydd heb wella) ac y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol. Mae'r bwn del gofal ar gyfer strôc yn cynnwys mesur pwysedd gwaed, lefel ymwybyddiaeth, glwcos yn y gwaed a chynnal prawf FAST.
23	AQI16iii	Nifer a chanran y cleifion hŷn yr amheuir eu bod wedi torri eu clun ac y cofnodwyd eu bod wedi derbyn analgesia a bwn del gofal priodol	Achosion o dorri asgwrn y glun (a elwir yn anafiadau i wddf asgwrn y forddwyd): mae torri asgwrn y glun yn achosi poen ddifrifol, ac mae hyn yn gallu gwaethygu wrth i'r symud. Mae rheoli poen cleifion sydd wedi torri gwddf asgwrn y forddwyd cyn gynted â phosibl ar ôl ei dorri o'r pwys mwyaf i broses wella'r claf. Mae hyn yn lleddfu ar ddioddefaint y claf ac ar yr effeithiau niweidiol y gall poen heb ei rheoli eu hachosi. Mae'r bwn del gofal yn cynnwys mesur sgoriau poen cychwynnol a dilynol a roddir ar lafar, a rhoi meddyginiaethau poen priodol cyn cyrraedd yr ysbyty. Yn rhan o hynny hefyd yw cofnodi cyfanswm y cleifion yr amheuir eu bod wedi torri asgwrn y glun ac a dderbyniodd analgesia.
24	AQI16iv	Nifer a chanran y cleifion gyda Chnawdnychiant Myocardaidd gyda segment ST Uwch (STEMI) y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol ar gyfer STEMI.	Cleifion â diagnosis o STEMI (Chnawdnychiant Myocardaidd gyda segment ST Uwch) y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol. Mae'r bwn del gofal STEMI yn cynnwys pedair elfen gan gynnwys asesu poen a rhoi tri math o feddyginiaeth gan gynnwys analgesia.
25	AQI16v	Nifer a chanran y cleifion yr amheuir bod ganddynt sepsis ac y cofnodwyd sgôr NEWS ar eu cyfer.	Cleifion yr amheuir bod ganddynt ddiagnosis o sepsis neu o sioc septig, ac y cofnodwyd sgôr NEWS ar eu cyfer. Mae hyn yn ei gwneud yn haws canfod achosion posibl sepsis yn gynt, ac mae hefyd yn hwyluso'r broses o drosglwyddo cleifion yn yr ysbyty.
26	AQI16vi	Nifer a chanran y cleifion yr amheuir eu bod wedi cael ffit wres sy'n 5 oed neu'n iau, ac y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol.	Cleifion 5 oed ac iau yr amheuir eu bod wedi cael ffit wres, ac y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol. Mae'r bwn del gofal ar gyfer ffit wres yn cynnwys mesur cyfradd curiad y galon, y gyfradd resbiradol, dirlawnder ocsigen, tymheredd a glwcos yn y gwaed.
27	AQI16vii	Nifer a chanran y cleifion hypoglycemig y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol.	Cleifion â siwgr gwaed isel (hypoglycemia) y cofnodwyd eu bod wedi derbyn y bwn del gofal priodol, sy'n cynnwys mesur glwcos yn y gwaed cyn triniaeth, triniaeth a mesur glwcos yn y gwaed ar ôl triniaeth.
28	AQI17	Nifer y digwyddiadau lle nad aethpwyd â'r claf i'r ysbyty	Pa mor effeithiol yw Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru wrth ddatrys digwyddiadau yn y fan a'r lle?
29	AQI18	Nifer a chanran y digwyddiadau lle mai adnodd oedd yr ymateb cywir yn unol â'r model ymateb clinigol	Pa mor aml y mae Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn anfon yr adnodd cywir i'r lleoliad?
30	AQI19i	Canran y cleifion a gludwyd i'r ysbyty yn dilyn asesiad wyneb yn wyneb.	Pa ganran o gleifion sy'n cael eu cludo i'r ysbyty yn sgil galwadau 999?
31	AQI19ii	Nifer y cleifion sy'n cael eu cludo i'r ysbyty yn ôl math	I ble mae Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn cludo cleifion? Pa gyfleoedd sydd i gludo cleifion i fannau eraill?

32	AQI20i	Nifer a chanran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud ar ôl cyrraedd yr ysbyty	Mae'r DAA hwn yn mesur perfformiad wrth drosglwyddo cleifion o'r ambiwlans i'r ysbyty.
33	AQI20ii	Nifer a chanran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud o gyrraedd yr ysbyty, yn ôl math o ysbyty.	Mae'r DAA hwn yn ystyried perfformiad wrth drosglwyddo yn ôl safle. Mae hyn yn ei gwneud yn bosibl nodi a lledaenu arfer da.
34	AQI21	Nifer yr oriau a gollwyd yn dilyn hysbysiad i drosglwyddo ar ôl mwy na 15 munud	Mae'r DAA hwn yn mesur faint o oriau a gollwyd ar ôl hysbysiad i drosglwyddo ar ôl mwy na 15 munud.
35	AQI22i	Nifer a chanran yr achosion lle llwyddwyd i glirio o fewn 15 munud o drosglwyddo gofal y claf i staff yr ysbyty	Mae'r DAA hwn yn mesur y nifer o weithiau yr oedd criw ambiwlans ar gael eto o fewn 15 munud o drosglwyddo eu claf.
36	AQI22ii	Nifer a chanran yr achosion lle llwyddwyd i glirio o fewn 15 munud o drosglwyddo gofal y claf i staff yr ysbyty, yn ôl math o ysbyty.	Mae'r DAA hwn yn ystyried perfformiad wrth drosglwyddo a chlirio yn ôl safle. Mae hyn yn ei gwneud yn bosibl nodi a lledaenu arfer da.
37	AQI23	Cludo cleifion i Fyrddau Iechyd Lleol eraill	Mae'r DAA hwn yn cofnodi nifer yr achlysuron pan oedd claf wedi cael ei gludo i gyrchfan oedd yn rhan o Fwrdd Iechyd gwahanol i gyrchfan yr alwad.
38	AQI24	Nifer yr oriau a gollwyd yn sgil trosglwyddo a chlirio ar ôl mwy na 15 munud	Mae'r DAA hwn yn dangos faint o amser a gollwyd lle nad oedd criwiau ambiwlans ar gael o fewn 15 munud o drosglwyddo eu claf.



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Pwyllgor Gwasanaethau
Ambiwlans Brys
Emergency Ambulance
Services Committee



Heb Farc Diogelu
Not Protectively Marked



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Ymddiriedolaeth GIG
Gwasanaethau Ambiwlans Cymru
Welsh Ambulance Services
NHS Trust

Model ymateb clinigol

Math o alwad	Diffiniad y Pwyllgor Gwasanaethau Ambiwlans Brys	Enghraifft	Dangosydd ansawdd
COCH	Galwadau lle mae bywyd yn y fantol, fel ataliad y galon neu dagu. Bydd y galwadau hyn yn destun dangosyddion clinigol fel cyfraddau cylchrediad dychweliad digymell cylchrediad (ROSC) yn ogystal â safon seiliedig ar amser. Mae hyn yn ei gwneud yn ofynnol i 65% o leiaf o'r galwadau hyn arwain at bresenoldeb ambiwlans o fewn 8 munud.	Problemau anadlu / Ataliad y galon	Ymateb o fewn 8 munud mewn o leiaf 65% o'r achosion Targed cenedlaethol
MELYN	Galwadau difrifol ond lle nad yw bywyd yn y fantol. Bydd y galwadau hyn yn cynnwys y rhan fwyaf o achosion meddygol a thrawma, fel poen yn y frest a thoresgyrn. Bydd galwadau melyn yn cael ymateb brys. Crëwyd proffil ymateb i sicrhau bod yr adnodd clinigol mwyaf addas yn cael ei anfon i bob galwad categori melyn. Bydd hyn yn cynnwys triniaeth drwy wasanaethau "gwrando a thrin" dros y ffôn. Defnyddir profiad cleifion a data dangosyddion clinigol i werthuso effeithiolrwydd ymateb ambiwlansys i alwadau melyn.	Poenau cardiaidd yn y frest / Strôc	Cydymffurfio â phhecynnau gofal ar gyfer cleifion cardiaidd, cleifion strôc a chleifion sydd wedi torri gwddf asgwrn y forddwyd.
GWYRDD	Nid yw galwadau 999 sy'n cael eu categorio'n rhai gwyrdd yn ddifrifol nac yn alwadau lle mae bywyd yn y fantol. Mae cyflyrau fel clust dost neu fân anafiadau'n cael eu codio'n alwadau gwyrdd. Y driniaeth ddelfrydol ar gyfer galwadau gwyrdd yw gwasanaeth brysbennu eilaidd dros y ffôn. Yn aml, bydd gweithwyr gofal iechyd proffesiynol, fel meddygon, bydrwagedd neu ysbytai cymunedol, angen trosglwyddo claf ar frys o ofal aciwtedd isel i gyfleuster aciwtedd uwch. Mae'r trosglwyddiadau hyn yn cael eu nodi fel galwadau gwyrdd ac yn cael eu cyflawni o fewn amserlen y cytunwyd arni gyda'r gweithwyr gofal iechyd proffesiynol sy'n gofyn am y trosglwyddiad.	Llewygu – wedi gwella ac yn effro	Canlyniadau clinigol a boddhad cleifion ar gyfer 999. Cydymffurfio ag amserlenni cytunedig o ran derbyniadau sy'n ymwneud â galwadau gan weithwyr gofal iechyd proffesiynol.

Adolygiad y BILI o Gam 1: Helpwch fi i ddewis: Ionawr 2022 – Mawrth 2022

Cam 1: Helpwch fi i ddewis

Cyf.	Disgrifiad o'r Dangosydd	Ionawr-22								Chwefror-22								Mawrth-22								Cyfanswm Cymru gyfan	
		Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA		
AQ4 i	Y nifer o ymweliadau unigryw â gwefan Galw Iechyd Cymru	418,484	-	-	-	-	-	-	-	343,939	-	-	-	-	-	-	-	382,915	-	-	-	-	-	-	-	-	1,145,338
AQ4 ii	Y nifer o alwadau a dderbyniwyd gan Galw Iechyd Cymru yn ôl rheswm (10 uchaf)																										
	Problemau deintyddol	2,819	50	678	16	51	1,145	342	537	2,598	52	534	20	53	1,083	337	519	2,880	74	690	29	48	1,147	306	586	8,297	
	Poen yn yr abdomen	1,667	324	391	161	287	207	60	237	1,636	313	388	174	251	198	69	243	1,679	316	399	246	243	201	70	204	4,982	
	Poen yn y frest	1,537	307	350	161	237	170	54	258	1,312	233	316	150	209	150	56	198	1,432	245	331	227	204	174	45	206	4,281	
	Dolur gwddf	728	144	187	53	134	83	37	90	775	156	173	82	137	93	32	102	745	137	191	97	123	68	22	107	2,248	
	Peswch	879	166	203	59	166	112	37	136	596	104	152	34	114	76	21	95	761	122	207	100	107	87	28	110	2,236	
	Anhawster wrth anadlu	813	155	171	86	125	130	40	106	591	97	155	48	103	63	20	105	667	119	168	93	99	74	25	89	2,071	
	Brech	644	130	160	73	101	84	28	68	592	122	131	66	97	69	21	86	820	178	182	84	148	91	33	104	2,056	
	Poen yn y cefn	594	104	161	52	101	80	32	64	652	126	134	64	100	88	36	104	648	130	141	97	107	66	26	81	1,894	
	Twymyn	629	101	157	59	114	67	28	103	611	112	164	43	92	79	24	97	618	107	150	89	102	75	16	79	1,858	
	Pen tost / cur pen	599	105	134	45	91	87	23	114	554	105	134	59	90	78	19	69	589	110	133	82	90	62	28	84	1,742	
AQ5	Nifer y galwyr rheolaidd	256	43	88	33	25	27	16	24	226	40	74	24	34	23	9	22	283	52	84	37	36	36	13	25	765	
	Nifer y digwyddiadau a grëwyd gan alwyr rheolaidd	2,377	369	908	291	266	173	170	200	2,176	323	796	261	325	189	90	192	2,463	401	772	299	376	297	90	228	7,016	
	Cyfanswm nifer y digwyddiadau	36,908	7,376	9,331	5,093	4,693	4,448	1,624	4,343	34,383	6,723	8,800	4,780	4,504	3,942	1,538	4,096	38,940	7,388	9,903	5,668	5,059	4,695	1,764	4,463	110,231	
	Canran nifer y digwyddiadau gan alwyr rheolaidd yn erbyn cyfanswm nifer y digwyddiadau	6.4%	5.0%	9.7%	5.7%	5.7%	3.9%	10.5%	4.6%	6.3%	4.8%	9.0%	5.5%	7.2%	4.8%	5.9%	4.7%	6.3%	5.4%	7.8%	5.3%	7.4%	6.3%	5.1%	5.1%	6.4%	

Adolygiad y BILI o Gam 2: Atebwch fy ngalwad: Ionawr 2022 – Mawrth 2022

Cam 2: Atebwch fy ngalwad

Cyf.	Disgrifiad o'r Dangosydd	Ionawr-22									Chwefror-22								Mawrth-22								Cyfanswm Cymru gyfan
		Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA		
AQ16	Nifer y galwadau gan weithwyr gofal iechyd profesiynol a atebwyd	4,452	-	-	-	-	-	-	-	4,462	-	-	-	-	-	-	-	4,799	-	-	-	-	-	-	-	-	13,713
AQ17i	Nifer y galwadau 999 a atebwyd	43,484	-	-	-	-	-	-	-	41,835	-	-	-	-	-	-	-	48,972	-	-	-	-	-	-	-	-	134,291
AQ17ii	Galwadau 999: Amser i ateb – ymateb canolrifol (munudau:elliadau)	00:02	-	-	-	-	-	-	-	00:02	-	-	-	-	-	-	-	00:02	-	-	-	-	-	-	-	-	
	Galwadau 999: Amser i ateb – 65ain ganradd (munudau:elliadau)	00:03	-	-	-	-	-	-	-	00:03	-	-	-	-	-	-	-	00:03	-	-	-	-	-	-	-	-	
	Galwadau 999: Amser i ateb – 95ain ganradd (munudau:elliadau)	00:54	-	-	-	-	-	-	-	-	00:59	-	-	-	-	-	-	-	01:35	-	-	-	-	-	-	-	
AQ18	Nifer y galwadau 999 a dderbyniwyd trwy'r Medical Priority Dispatch System (MPDS)	36,908	7,376	9,331	5,093	4,693	4,448	1,624	4,343	34,383	6,723	8,800	4,780	4,504	3,942	1,538	4,096	38,940	7,388	9,903	5,668	5,059	4,695	1,764	4,463	110,231	
	Protocol 17: ACHOSION O GWYMPO	4,123	743	1,112	559	532	542	177	458	3,849	712	1,037	545	515	472	165	403	4,376	788	1,156	645	558	528	231	470	12,348	
	Protocol 10: POEN YN Y FREST	3,703	684	916	456	509	487	175	476	3,720	719	963	440	485	447	196	470	4,368	818	1,073	620	572	548	244	493	11,791	
	Protocol 06: PROBLEMAU WRTH ANADLU	2,651	491	626	322	395	337	135	345	2,231	398	595	284	330	272	79	273	4,256	754	1,121	594	627	465	190	505	9,138	
	Protocol 36: FFLIW'R PANDEMIG (A GYHOEDDWDYD YN SWYDDOGOL)	3,949	764	1,083	538	502	449	157	456	3,367	588	972	480	422	373	157	375	1,164	185	349	157	172	126	42	133	8,480	
	Protocol 31: ANYMWYBODOLLEWYGU (NEU'N AGOS AT HYNNY)	2,146	385	508	341	280	270	88	274	2,113	396	522	346	266	242	91	250	2,337	435	547	382	307	297	75	294	6,596	
	Protocol 26: UNIGOLYN SÂL (DIAGNOSIS PENODOL)	1,493	261	354	194	189	201	94	200	1,464	250	328	208	183	215	78	202	2,867	511	737	473	313	357	136	340	5,824	
	Protocol UGA1: UWCHRADDIO I MELYN 1	1,863	365	471	228	245	237	64	253	1,633	314	440	202	243	179	46	209	1,873	319	585	200	260	216	80	213	5,369	
	Protocol 28: STRÔC (CVA/TIA)	1,446	225	411	188	183	194	80	165	1,423	250	359	170	186	195	88	175	1,621	265	416	208	223	214	103	192	4,490	
	Protocol 21: GWAEDLIF/RHWYGIADAU	1,401	262	382	196	173	185	53	150	1,265	215	338	165	172	153	59	163	1,491	247	404	208	188	198	80	166	4,157	
	Protocol 35: DERBYNIAD GAN WEITHIWR GOFAL IECHYD PROFFESIYNOL	1,511	277	406	254	166	189	75	144	1,330	240	390	213	154	153	73	107	1,261	211	374	167	148	170	62	129	4,102	
	AQ19 i	Nifer y galwadau a ddaeth i ben yn dilyn asesiad ffôn y Gwasanaeth Ambwlans (Gwrando a Thrin)	4,091	714	923	649	590	463	143	609	3,707	679	822	611	553	365	124	553	4,601	758	1,200	736	648	501	158	600	12,399
		Nifer yr asesiadau dros y ffôn trwy Galw Iechyd Cymru a gafodd eu datrys heb orfod anfon ambiwlans	1,306	221	388	203	146	130	56	162	1,219	197	311	221	173	133	56	128	1,335	219	381	220	183	148	47	137	3,860
		Nifer yr asesiadau dros y ffôn trwy'r Ddesg Glinigol a gafodd eu datrys heb orfod anfon ambiwlans	2,785	493	535	446	444	333	87	447	2,488	482	511	390	380	232	68	425	3,266	539	819	516	465	353	111	463	8,539
Canran y galwadau a ddaeth i ben yn dilyn asesiad ffôn y Gwasanaeth Ambwlans		11.1%	9.7%	9.9%	12.7%	12.6%	10.4%	8.8%	14.0%	10.8%	10.1%	9.3%	12.8%	12.3%	9.3%	8.1%	13.5%	11.8%	10.3%	12.1%	13.0%	12.8%	10.7%	9.0%	13.4%	11.2%	
AQ19 ii	Nifer y galwadau a drosglwyddwyd i Galw Iechyd Cymru	2,299	394	660	380	261	233	103	268	2,205	367	588	349	307	250	101	243	2,403	400	646	400	323	261	99	274	6,907	
	Nifer y galwadau 999 a dderbyniwyd trwy'r Medical Priority Dispatch System (MPDS)	36,908	7,376	9,331	5,093	4,693	4,448	1,624	4,343	34,383	6,723	8,800	4,780	4,504	3,942	1,538	4,096	38,940	7,388	9,903	5,668	5,059	4,695	1,764	4,463	110,231	
	Canran y galwadau a drosglwyddwyd i Galw Iechyd Cymru	6.2%	5.3%	7.1%	7.5%	5.6%	5.2%	6.3%	6.2%	6.4%	5.5%	6.7%	7.3%	6.8%	6.3%	6.6%	5.9%	6.2%	5.4%	6.5%	7.1%	6.4%	5.6%	5.6%	6.1%	6.3%	
AQ19 iii	Nifer y galwadau a ddychwelwyd gan Galw Iechyd Cymru a gafodd eu datrys drwy anfon ambiwlans	539	90	136	90	67	68	24	64	538	91	152	65	76	69	28	57	494	76	124	67	80	65	28	54	1,571	
	Cyfanswm nifer y galwadau a gafodd eu brysennu gan Gynghorydd Nyrzio	1,845	311	524	293	213	198	80	226	1,757	288	463	286	249	202	84	185	1,829	295	505	287	263	213	75	191	5,431	
	Canran y galwadau brysennu a ddychwelwyd gan Galw Iechyd Cymru	29.2%	28.9%	26.0%	30.7%	31.5%	34.3%	30.0%	28.3%	30.6%	31.6%	32.8%	22.7%	30.5%	34.2%	33.3%	30.8%	27.0%	25.8%	24.6%	23.3%	30.4%	30.5%	37.3%	28.3%	28.9%	
AQ19 iv	Nifer y galwadau a ddaeth i ben trwy drosglwyddo'r alwad honno i gynghafan arall i gael gwasanaeth cyngor gofal amgen	1,306	221	388	203	146	130	56	162	1,219	197	311	221	173	133	56	128	1,335	219	381	220	183	148	47	137	3,860	
	Cyfanswm nifer y galwadau a gafodd eu brysennu gan Gynghorydd Nyrzio	1,845	311	524	293	213	198	80	226	1,757	288	463	286	249	202	84	185	1,829	295	505	287	263	213	75	191	5,431	
	Canran y galwadau a ddaeth i ben trwy drosglwyddo'r alwad honno i gynghafan arall i gael gwasanaethau cyngor gofal amgen	70.8%	71.1%	74.0%	69.3%	68.5%	65.7%	70.0%	71.7%	69.4%	68.4%	67.2%	77.3%	69.5%	65.8%	66.7%	69.2%	73.0%	74.2%	75.4%	76.7%	69.6%	69.5%	62.7%	71.7%	71.1%	
AQ10 i	Cyfraddau cyswllt am yr eildro – Ffôn																										
	Nifer y digwyddiadau a dderbyniwyd o fewn 24 awr ar ôl asesiad ffôn gan y Gwasanaeth Ambwlans (Gwrando a Thrin)	223	38	53	32	33	26	9	32	222	49	55	24	27	19	2	46	261	46	64	28	33	23	12	55	706	
	Nifer y galwadau a ddaeth i ben yn dilyn asesiad ffôn y Gwasanaeth Ambwlans (Gwrando a Thrin)	4,091	714	923	649	590	463	143	609	3,707	679	822	611	553	365	124	553	4,601	758	1,200	736	648	501	158	600	12,399	
	Canran y cysylltiadau am yr eildro o fewn 24 awr ar ôl brysennu dros y ffôn (Gwrando a Thrin)	5.5%	5.3%	5.7%	4.9%	5.6%	5.6%	6.3%	5.3%	6.0%	7.2%	6.7%	3.9%	4.9%	5.2%	1.6%	8.3%	5.7%	6.1%	5.3%	3.8%	5.1%	4.6%	7.6%	9.2%	5.7%	
AQ10 ii	Cyfraddau cyswllt am yr eildro – mynd i'r lleoliad																										
	Nifer y digwyddiadau o fewn 24 awr ar ôl ymateb Gweld a Thrin	19	3	10	-	1	1	1	3	17	7	4	-	-	1	-	5	7	1	3	1	1	-	-	1	43	
	Nifer yr achosion o fynd i'r lleoliad heb fod angen trosglwyddo i'r ysbyty (Gweld a Thrin)	2,414	498	855	269	178	256	130	228	2,104	449	732	220	184	212	105	202	2,151	434	708	272	168	244	126	199	6,669	
	Canran y cysylltiadau am yr eildro o fewn 24 awr ar ôl Gweld a Thrin	0.8%	0.6%	1.2%	0.0%	0.6%	0.4%	0.8%	1.3%	0.8%	1.6%	0.5%	0.0%	0.0%	0.5%	0.0%	2.5%	0.3%	0.2%	0.4%	0.4%	0.6%	0.0%	0.0%	0.5%	0.6%	

Adolygiad y BILI o Gam 3: Dewch i fy ngweld i: Ionawr 2022 – Mawrth 2022

Cam 3 Dewch i fy ngweld i

Cyf.	Disgrifiad o'r Dangosydd	Ionawr-22								Chwefror-22								Mawrth-22								Cyfanswm Cymru gyfan
		Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	
AQ11	Nifer y digwyddiadau categori COCH a arweiniodd at ymateb brys	3,344	687	660	508	506	405	126	452	2,900	571	612	440	463	301	104	409	3,547	671	808	592	553	375	117	431	9,791
	Nifer y digwyddiadau categori COCH pan gyrhaeddodd yr ymateb cyntaf o fewn 8 munud	1,756	388	328	346	229	182	53	230	1,595	332	312	299	217	158	55	222	1,813	385	366	379	256	162	57	208	5,164
	Canran y digwyddiadau categori COCH pan gyrhaeddodd yr ymateb cyntaf o fewn 8 munud, mewn 65% o'r achosion	52.5%	56.5%	49.7%	68.1%	45.3%	44.9%	42.1%	50.9%	55.0%	58.1%	51.0%	68.0%	46.9%	52.5%	52.9%	54.3%	51.1%	57.4%	45.3%	64.0%	46.3%	43.2%	48.7%	48.3%	52.7%
	Categori COCH – ymateb canolrifol	00:07:39	00:07:13	00:08:03	00:06:14	00:08:39	00:08:52	00:10:18	00:07:45	00:07:23	00:06:36	00:07:54	00:06:29	00:08:36	00:07:28	00:07:35	00:07:24	00:07:50	00:07:05	00:08:52	00:06:42	00:08:32	00:10:03	00:08:39	00:08:19	
	Categori COCH – 65ain ganradd	00:10:03	00:09:00	00:11:06	00:07:42	00:11:02	00:12:35	00:13:22	00:10:09	00:09:45	00:09:07	00:10:41	00:07:49	00:10:45	00:12:47	00:11:54	00:09:43	00:10:25	00:09:05	00:11:55	00:08:05	00:11:11	00:13:56	00:16:12	00:10:32	
	Categori COCH – 95ain ganradd	00:21:51	00:18:20	00:23:26	00:15:13	00:20:58	00:27:34	00:30:20	00:20:05	00:21:10	00:18:37	00:23:51	00:16:10	00:19:37	00:29:11	00:27:59	00:17:56	00:24:17	00:17:42	00:26:52	00:16:24	00:22:47	00:32:00	00:40:06	00:21:06	
AQ12	Nifer y digwyddiadau categori MELYN a arweiniodd at ymateb brys	17,341	3,136	5,048	2,050	2,108	2,198	929	1,872	16,050	2,759	4,873	1,805	1,908	2,066	905	1,734	16,405	2,848	4,584	2,023	1,954	2,185	998	1,813	49,796
	Categori MELYN – ymateb canolrifol	01:02:22	01:11:57	00:43:09	01:15:45	01:25:40	01:03:56	00:39:18	01:28:33	01:17:21	01:28:39	00:59:19	01:36:03	01:51:50	01:10:21	00:42:40	01:52:09	01:43:16	01:42:38	01:33:12	02:06:56	02:06:02	01:42:24	01:11:34	01:38:15	
	Categori MELYN – 65ain ganradd	01:39:37	01:48:56	01:11:14	01:54:01	02:02:00	01:39:55	00:59:48	02:30:55	02:01:02	02:14:24	01:33:50	02:22:49	02:39:51	01:54:03	01:05:30	02:44:30	02:32:23	02:29:13	02:20:51	02:56:06	02:53:58	02:29:39	01:54:51	02:36:01	
	Categori MELYN – 95ain ganradd	06:27:41	06:38:25	05:16:51	06:40:55	06:41:53	06:25:30	03:36:50	08:30:23	06:38:23	07:03:56	05:27:18	07:24:01	08:05:00	06:29:28	03:17:55	07:50:51	08:06:04	08:17:46	08:20:26	08:33:42	08:22:48	07:26:48	06:35:24	07:26:43	
AQ13	Nifer y digwyddiadau categori GWYRDD a arweiniodd at ymateb	1,935	760	428	189	135	194	92	137	1,629	669	323	140	119	158	82	138	1,586	682	249	161	117	160	62	155	5,150
	Categori GWYRDD – ymateb canolrifol	01:11:38	01:39:40	00:56:33	01:18:42	01:12:21	00:58:07	00:49:21	01:03:18	01:26:26	01:55:24	01:07:09	01:12:29	01:23:45	01:25:01	00:58:26	01:25:44	01:28:15	01:11:18	01:45:03	01:26:30	01:41:16	01:43:46	01:08:59	01:32:07	
	Categori GWYRDD – 65ain ganradd	01:58:53	02:56:05	01:31:56	01:47:55	01:45:32	01:19:40	01:23:48	01:45:04	02:29:06	03:18:21	02:01:57	01:56:22	02:07:22	01:49:06	01:38:40	02:25:40	02:20:46	02:09:35	02:37:15	02:19:51	02:40:44	02:43:14	01:52:41	02:19:09	
	Categori GWYRDD – 95ain ganradd	08:29:06	10:07:05	07:21:14	05:35:30	07:18:04	09:39:20	04:58:26	08:43:10	10:21:16	11:03:39	08:01:14	05:40:39	09:14:14	13:04:37	04:59:47	10:48:49	09:54:31	09:56:30	09:40:00	09:13:22	16:44:55	11:11:39	05:49:12	09:06:44	
AQ14	Nifer y digwyddiadau yr ymatebwyd iddynt gan anfon o leiaf 1 adnodd i'r lleoliad (ac eithrio digwyddiadau pan fydd anfon sawl adnodd yn briodol)	19,133	4,037	5,141	2,407	2,280	2,327	892	2,049	17,211	3,430	4,842	2,100	2,084	2,030	837	1,888	17,891	3,611	4,692	2,345	2,186	2,180	864	2,013	54,235
	Canran y digwyddiadau pan ddaeth 1 cerbyd i'r lleoliad	74.7%	73.0%	74.9%	71.0%	69.3%	84.0%	83.7%	73.6%	73.8%	71.6%	75.9%	68.8%	68.2%	82.0%	84.9%	70.9%	72.7%	71.6%	72.6%	68.3%	70.1%	79.5%	79.7%	72.6%	73.8%
	Canran y digwyddiadau pan ddaeth 2 cerbyd i'r lleoliad	21.0%	22.2%	20.2%	23.6%	25.6%	14.2%	14.6%	22.4%	21.0%	22.1%	19.3%	25.3%	24.4%	16.3%	13.1%	23.7%	21.9%	23.0%	21.6%	25.3%	23.8%	17.4%	17.2%	21.9%	21.3%
	Canran y digwyddiadau pan ddaeth 3 cerbyd i'r lleoliad	3.7%	4.1%	4.2%	4.8%	4.2%	1.4%	1.3%	3.1%	4.2%	5.3%	3.9%	5.0%	5.7%	1.5%	1.9%	4.6%	4.3%	4.6%	4.8%	5.2%	4.3%	2.6%	1.9%	4.3%	4.0%
	Canran y digwyddiadau pan ddaeth 4 cerbyd neu fwy i'r lleoliad	0.7%	0.7%	0.7%	0.6%	0.9%	0.3%	0.3%	0.9%	0.9%	1.0%	1.0%	0.9%	1.7%	0.3%	0.0%	0.8%	1.0%	0.9%	1.0%	1.2%	1.7%	0.4%	1.2%	1.1%	0.9%
AQ15	Nifer yr achosion o anfon Ymatebwyr Cyntaf yn y Gymuned i'r lleoliad	740	90	256	121	61	72	64	76	674	100	225	88	66	79	57	59	746	89	262	84	82	103	76	50	2,160
	COCH	246	34	42	37	35	51	20	27	253	42	44	26	43	54	26	18	274	39	60	27	55	51	32	10	773
	MELYN	456	55	190	77	25	20	41	48	383	57	156	55	23	25	29	38	433	47	178	55	26	49	39	39	1,272
	GWYRDD	38	1	24	7	1	1	3	1	38	1	25	7	-	-	2	3	39	3	24	2	1	3	5	1	115
	Nifer yr achosion o anfon Ymatebwyr Cyntaf yn y Gymuned i'r lleoliad pan mai nhw oedd yr ymatebwr cyntaf i gyrraedd y lleoliad	650	81	226	112	56	57	58	60	588	87	195	80	59	63	51	53	664	82	237	71	72	89	67	46	1,902
	Canran yr achosion o anfon Ymatebwyr Cyntaf yn y Gymuned i'r lleoliad pan mai nhw oedd yr ymatebwr cyntaf i gyrraedd y lleoliad	87.8%	90.0%	88.3%	92.6%	91.8%	79.2%	90.6%	78.9%	87.2%	87.0%	86.7%	90.9%	89.4%	79.7%	89.5%	89.8%	89.0%	92.1%	90.5%	84.5%	87.8%	86.4%	88.2%	92.0%	88.1%

Adolygiad y BILI o Gam 4: Rhowch driniaeth i mi: Ionawr 2022 – Mawrth 2022

Cam 4: Rhowch driniaeth i mi

Cyf.	Disgrifiad o'r Dangosydd	Ionawr-22								Chwefror-22								Mawrth-22								Cyfanswm Cymru gyfan
		Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	
AQ16 i	Canran y cleifion y ceisiwyd eu dadebru yn dilyn ataliad ar y galon, ac y cofnodwyd bod eu cychrediad wedi dychwelyd yn ddigymell (ROSC) wrth ddwys yr ysbty	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion y ceisiwyd eu dadebru yn dilyn ataliad ar y galon, ac y cofnodwyd bod eu cychrediad wedi dychwelyd yn ddigymell (ROSC) wrth ddwys yr ysbty	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion y ceisiwyd eu dadebru yn dilyn ataliad y galon	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ16 ii	Canran y cleifion yr amheuir eu bod wedi cael strôc, ac y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol ar gyfer strôc.	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion yr amheuir eu bod wedi cael strôc, ac y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol ar gyfer strôc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion yr amheuir eu bod wedi cael strôc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ16 iii	Canran y cleifion hŷn yr amheuir eu bod wedi torri eu clun ac y cofnodwyd eu bod wedi derbyn bwndel gofal priodol [gan gynnwys analgesia]	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion hŷn yr amheuir eu bod wedi torri eu clun ac y cofnodwyd eu bod wedi derbyn bwndel gofal priodol	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion hŷn yr amheuir eu bod wedi torri eu clun	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Canran y cleifion hŷn yr amheuir eu bod wedi torri eu clun ac y cofnodwyd eu bod wedi derbyn analgesia	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion hŷn yr amheuir eu bod wedi torri eu clun ac y cofnodwyd eu bod wedi derbyn analgesia	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion hŷn yr amheuir eu bod wedi torri eu clun	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ16 iv	Canran y cleifion gyda Chnawdnychiant Myocardaidd gyda segment ST Uwch (STEMI) y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol ar gyfer STEMI.	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion gyda Chnawdnychiant Myocardaidd gyda segment ST Uwch (STEMI) y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol ar gyfer STEMI.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion gyda Chnawdnychiant Myocardaidd gyda segment ST Uwch (STEMI)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ16 v	Canran y cleifion yr amheuir bod ganddynt sepsis ac y cofnodwyd sgôr NEWS ar eu cyfer.	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion yr amheuir bod ganddynt sepsis ac y cofnodwyd sgôr NEWS ar eu cyfer.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion yr amheuir bod ganddynt sepsis	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ16 vi	Canran y cleifion yr amheuir eu bod wedi cael ffit wres sy'n 5 oed neu'n iau, ac y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol.	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion yr amheuir eu bod wedi cael ffit wres sy'n 5 oed neu'n iau, ac y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion yr amheuir eu bod wedi cael ffit wres sy'n 5 oed neu'n iau	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ16 vii	Canran y cleifion hypoglycemig y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol	0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%	Dangosydd Cymru gyfan yn unig							0.0%
	Nifer y cleifion hypoglycemig y cofnodwyd eu bod wedi derbyn y bwndel gofal priodol	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
	Cyfanswm nifer y cleifion hypoglycemig	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
AQ17	Nifer y digwyddiadau lle nad aethpwyd â'r claf i'r ysbty	4,437	892	1,360	477	411	557	259	481	3,874	767	1,211	415	367	455	243	416	4,224	834	1,218	487	379	549	252	505	12,535
	Triniwyd yn y fan a'r lle	2,387	488	850	268	177	253	129	222	2,079	442	724	219	181	209	104	200	2,128	424	700	272	168	241	126	197	6,594
	Cyfeiriwyd at ddarparwr amgen	2,050	404	510	209	234	304	130	259	1,795	325	487	196	186	246	139	216	2,096	410	518	215	211	308	126	308	5,941

Cam 4: Rhowch driniaeth i mi (parhad)

Cyf.	Disgrifiad o'r Dangosydd	Ionawr-22								Chwefror-22								Mawrth-22								Cyfanswm Cymru gyfan
		Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	
AQ18	MELYN																									
	Cyfanswm nifer y digwyddiadau MELYN yr ymatebwyd iddynt	17,346	3,138	5,048	2,054	2,109	2,196	929	1,872	16,041	2,758	4,873	1,803	1,904	2,064	905	1,734	16,399	2,848	4,581	2,021	1,954	2,184	998	1,813	49,786
	Nifer y digwyddiadau MELYN pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	2,300	616	518	298	372	152	51	293	2,243	636	501	290	345	136	63	272	2,269	643	474	295	295	187	77	298	6,812
	Canran y digwyddiadau MELYN pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	13.3%	19.6%	10.3%	14.5%	17.6%	6.9%	5.5%	15.7%	14.0%	23.1%	10.3%	16.1%	18.1%	6.6%	7.0%	15.7%	13.8%	22.6%	10.3%	14.6%	15.1%	8.6%	7.7%	16.4%	13.7%
	Nifer y digwyddiadau MELYN pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	127	30	41	21	13	4	8	10	127	24	41	16	23	8	3	12	127	24	39	22	18	10	3	11	381
	Canran y digwyddiadau MELYN pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	0.7%	1.0%	0.8%	1.0%	0.6%	0.2%	0.9%	0.5%	0.8%	0.9%	0.8%	0.9%	1.2%	0.4%	0.3%	0.7%	0.8%	0.8%	0.9%	1.1%	0.9%	0.5%	0.3%	0.6%	0.8%
	GWYRDD 2																									
	Cyfanswm nifer y digwyddiadau GWYRDD 2 yr ymatebwyd iddynt	748	140	203	92	90	98	44	81	630	113	163	84	76	77	38	79	653	101	134	112	80	92	35	99	2,031
	Nifer y digwyddiadau GWYRDD 2 pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	100	30	16	13	24	6	2	9	53	16	7	12	13	2	-	3	68	11	8	15	9	8	-	17	221
	Canran y digwyddiadau GWYRDD 2 pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	13.4%	21.4%	7.9%	14.1%	26.7%	6.1%	4.5%	11.1%	8.4%	14.2%	4.3%	14.3%	17.1%	2.6%	0.0%	3.8%	10.4%	10.9%	6.0%	13.4%	11.3%	8.7%	0.0%	17.2%	10.9%
	Nifer y digwyddiadau GWYRDD 2 pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	6	-	1	-	1	2	-	2	7	3	1	-	-	1	-	2	2	-	-	-	-	1	1	-	15
	Canran y digwyddiadau GWYRDD 2 pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	0.8%	0.0%	0.5%	0.0%	1.1%	2.0%	0.0%	2.5%	1.1%	2.7%	0.6%	0.0%	0.0%	1.3%	0.0%	2.5%	0.3%	0.0%	0.0%	0.0%	0.0%	1.1%	2.9%	0.0%	0.7%
	GWYRDD 3 (digwyddiadau pan gafwyd galwad gan y rheiny nad ydynt yn weithwyr gofal iechyd proffesiynol)																									
	Cyfanswm nifer y digwyddiadau GWYRDD 3 yr ymatebwyd iddynt	1,164	620	220	89	42	94	48	51	973	556	155	45	38	78	44	57	921	581	112	45	36	66	27	54	3,058
	Nifer y digwyddiadau GWYRDD 3 pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	18	4	7	-	2	2	-	3	18	2	14	-	1	-	-	1	19	4	6	3	-	3	1	2	55
	Canran y digwyddiadau GWYRDD 3 pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	1.5%	0.6%	3.2%	0.0%	4.8%	2.1%	0.0%	5.9%	1.8%	0.4%	9.0%	0.0%	2.6%	0.0%	0.0%	1.8%	2.1%	0.7%	5.4%	6.7%	0.0%	4.5%	3.7%	3.7%	1.8%
	Nifer y digwyddiadau GWYRDD 3 pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	2	-	1	1	-	-	-	-	2	2	-	-	-	-	-	-	1	1	-	-	-	-	-	-	5
	Canran y digwyddiadau GWYRDD 3 pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	0.2%	0.0%	0.5%	1.1%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
	GWYRDD 3 (digwyddiadau pan gafwyd galwad gan weithiwr gofal iechyd proffesiynol)																									
	Cyfanswm nifer y digwyddiadau GWYRDD 3 yr ymatebwyd iddynt	1,142	218	314	205	127	130	49	99	934	168	282	156	110	99	49	70	865	161	247	113	106	107	41	90	2,941
	Nifer y digwyddiadau GWYRDD 3 pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Canran y digwyddiadau GWYRDD 3 pan mai'r adnodd cywir oedd y cyntaf i gyrraedd y lleoliad	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Nifer y digwyddiadau GWYRDD 3 pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Canran y digwyddiadau GWYRDD 3 pan gyrhaeddodd yr adnodd cywir yn ddiweddarach	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Adolygiad y BILI o Gam 5: Ewch â fi i'r ysbyty: Ionawr 2022 – Mawrth 2022

Cam 5: Ewch â fi i'r ysbyty

Cyf.	Disgrifiad o'r Dangosydd	Ionawr-22								Chwefror-22								Mawrth-22								Cyfanswm Cymru gyfan
		Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	Cymru gyfan	AB	BC	CaF	CTM	HDd	P	BA	
AQ19 i	Nifer y cleifion 999 a gludwyd i'r ysbyty	14,307	2,885	3,776	1,753	1,881	1,823	681	1,508	12,890	2,522	3,609	1,434	1,653	1,673	649	1,350	13,315	2,635	3,465	1,664	1,726	1,729	725	1,371	40,512
	Cyfanswm nifer y digwyddiadau pan ddaeth ambiwlans i'r lleoliad	22,440	4,558	6,090	2,726	2,724	2,768	1,136	2,438	20,395	3,974	5,761	2,344	2,463	2,505	1,080	2,268	21,363	4,174	5,588	2,749	2,605	2,696	1,167	2,384	64,198
	Canran y cleifion a gludwyd i'r ysbyty yn dilyn asesiad wyneb yn wyneb.	63.8%	63.3%	62.0%	64.3%	69.1%	65.9%	59.9%	61.9%	63.2%	63.5%	62.6%	61.2%	67.1%	66.8%	60.1%	59.5%	62.3%	63.1%	62.0%	60.5%	66.3%	64.1%	62.1%	57.5%	63.1%
AQ19 ii	Cyfanswm nifer y cleifion a gludwyd i'r ysbyty yn ôl math	15,499	3,108	4,101	1,963	2,015	1,970	732	1,610	13,866	2,688	3,910	1,600	1,773	1,775	698	1,422	14,236	2,790	3,737	1,792	1,841	1,841	773	1,462	43,601
	Haen 1: Unedau damweiniâu ac achosion brys mawr	13,632	2,092	4,013	1,730	1,992	1,678	657	1,470	12,264	1,827	3,827	1,422	1,757	1,512	636	1,283	12,617	1,961	3,655	1,593	1,822	1,577	716	1,293	38,513
	Haen 2: (Unedau damweiniâu ac achosion brys bach) – Uned mân anafiadau neu ganolfan ddamweiniâu leol	1,121	956	5	-	10	6	21	123	962	792	15	1	6	8	11	129	960	775	9	-	9	5	16	146	3,043
	Haen 3: (Unedau aciwt mawr) – Uned derbyniadau meddygol	525	12	-	221	6	277	-	9	432	16	-	158	6	251	-	1	452	16	-	183	1	250	-	2	1,409
	Erall (pob math arall o uned, fel unedau mamolaeth neu unedau iechyd meddwl)	221	48	83	12	7	9	54	8	208	53	68	19	4	4	51	9	207	38	73	16	9	9	41	21	636
AQ20 i	Nifer a chanran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud ar ôl cyrraedd yr ysbyty	19.9%	18.6%	14.9%	17.2%	29.9%	22.5%	17.4%	24.2%	18.8%	17.3%	15.7%	18.6%	22.8%	22.0%	16.6%	22.8%	18.7%	20.2%	15.2%	16.6%	27.3%	17.0%	12.9%	23.4%	19.2%
	Nifer yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	2,921	384	674	318	621	444	118	362	2,553	322	692	295	433	394	113	304	2,631	405	648	292	530	332	102	322	8,105
	Cyfanswm nifer y trosglwyddiadau	14,655	2,060	4,534	1,844	2,075	1,970	679	1,493	13,572	1,866	4,409	1,589	1,902	1,791	679	1,336	14,084	2,002	4,266	1,758	1,942	1,949	789	1,378	42,311
AQ20 ii	Nifer a chanran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud o gyrraedd yr ysbyty, yn ôl math o ysbyty																									
	HAEN 1 (Unedau damweiniâu ac achosion brys mawr) – canran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	19.9%	18.4%	14.9%	17.2%	29.9%	23.1%	17.5%	24.4%	18.7%	17.2%	15.7%	18.6%	22.8%	21.4%	16.5%	22.9%	18.6%	20.1%	15.2%	16.6%	27.3%	16.4%	12.9%	23.8%	19.1%
	HAEN 1 (Unedau damweiniâu ac achosion brys mawr) – hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	2,850	378	674	318	620	391	118	351	2,469	319	692	295	433	327	111	292	2,559	400	648	292	530	277	101	311	7,878
	HAEN 1 (Unedau damweiniâu ac achosion brys mawr) – cyfanswm nifer y trosglwyddiadau	14,304	2,049	4,534	1,844	2,074	1,689	676	1,438	13,227	1,856	4,409	1,588	1,900	1,529	672	1,273	13,735	1,989	4,266	1,758	1,941	1,691	785	1,305	41,266
	HAEN 2 (Unedau damweiniâu ac achosion brys bach) – canran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	27.4%	54.5%	-	-	100.0%	0.0%	0.0%	21.7%	20.9%	30.0%	-	-	0.0%	40.0%	28.6%	17.7%	18.0%	38.5%	-	-	0.0%	0.0%	25.0%	14.3%	21.5%
	HAEN 2 (Unedau damweiniâu ac achosion brys bach) – hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	17	6	-	-	1	-	-	10	18	3	-	-	-	2	2	11	16	5	-	-	-	-	1	10	51
	HAEN 2 (Unedau damweiniâu ac achosion brys bach) – cyfanswm nifer y trosglwyddiadau	62	11	-	-	1	1	3	46	86	10	-	-	2	5	7	62	89	13	-	-	1	1	4	70	237
	HAEN 3 (Unedau aciwt mawr) – canran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	18.7%	-	-	-	-	18.9%	-	11.1%	25.5%	-	-	0.0%	-	25.3%	-	100.0%	21.5%	-	-	-	-	21.4%	-	33.3%	21.8%
	HAEN 3 (Unedau aciwt mawr) – hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	54	-	-	-	-	53	-	1	66	-	-	-	-	65	-	1	56	-	-	-	-	55	-	1	176
	HAEN 3 (Unedau aciwt mawr) – cyfanswm nifer y trosglwyddiadau	289	-	-	-	-	280	-	9	259	-	-	1	-	257	-	1	260	-	-	-	-	257	-	3	808
	Erall – canran yr hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Erall – hysbysiadau ynghylch trosglwyddo cleifion o fewn 15 munud	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Erall – cyfanswm nifer y trosglwyddiadau	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AQ21	Nifer yr oriau a gollwyd yn dilyn hysbysiad i drosglwyddo ar ôl mwy na 15 munud	22,563	2,827	6,679	2,795	2,884	3,174	773	3,432	23,232	3,522	6,690	2,613	3,740	2,726	818	3,124	24,479	3,111	7,193	2,740	3,448	3,548	1,356	3,083	70,274
	Haen 1: Unedau damweiniâu ac achosion brys mawr	22,051	2,822	6,679	2,795	2,884	2,699	767	3,406	22,733	3,515	6,690	2,612	3,739	2,291	810	3,076	24,034	3,101	7,193	2,740	3,448	3,180	1,354	3,017	68,819
	Haen 2: (Unedau damweiniâu ac achosion brys bach) – Uned mân anafiadau neu ganolfan ddamweiniâu leol	31	5	-	-	-	1	7	19	64	8	-	-	0	1	8	48	76	9	-	-	0	0	2	65	171
	Haen 3: (Unedau aciwt mawr) – Uned derbyniadau meddygol	480	-	-	-	-	474	-	6	435	-	-	1	-	434	-	-	369	-	-	-	-	369	-	0	1,284
	Erall (pob math arall o uned, fel unedau mamolaeth neu unedau iechyd meddwl)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AQ22 i	Nifer a chanran yr achosion lle llwyddwyd i glirio o fewn 15 munud o drosglwyddo gofal y claf i staff yr ysbyty	84.9%	79.8%	88.0%	89.5%	83.5%	85.2%	90.7%	75.4%	84.8%	82.2%	85.9%	90.9%	85.1%	84.6%	90.0%	74.6%	84.2%	82.8%	85.0%	90.2%	83.4%	84.7%	90.1%	73.4%	84.6%
	Nifer yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	12,436	1,644	3,990	1,650	1,732	1,678	616	1,126	11,508	1,534	3,788	1,444	1,619	1,516	611	996	11,863	1,658	3,627	1,586	1,619	1,651	711	1,011	35,807
	Cyfanswm nifer y trosglwyddiadau	14,655	2,060	4,534	1,844	2,075	1,970	679	1,493	13,572	1,866	4,409	1,589	1,902	1,791	679	1,336	14,084	2,002	4,266	1,758	1,942	1,949	789	1,378	42,311
AQ22 ii	Nifer a chanran yr achosion lle llwyddwyd i glirio o fewn 15 munud o drosglwyddo gofal y claf i staff yr ysbyty, yn ôl math o ysbyty																									
	HAEN 1 (Unedau damweiniâu ac achosion brys mawr) – canran yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	84.8%	79.7%	88.0%	89.5%	83.5%	85.3%	90.7%	74.9%	84.8%	82.2%	85.9%	90.9%	85.1%	85.0%	90.2%	73.5%	84.2%	82.7%	85.0%	90.2%	83.4%	84.4%	90.1%	72.7%	84.6%
	HAEN 1 (Unedau damweiniâu ac achosion brys mawr) – nifer yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	12,135	1,633	3,990	1,650	1,731	1,441	613	1,077	11,214	1,525	3,788	1,443	1,617	1,299	606	936	11,560	1,645	3,627	1,586	1,619	1,427	707	949	34,909
	HAEN 1 (Unedau damweiniâu ac achosion brys mawr) – cyfanswm nifer y trosglwyddiadau	14,304	2,049	4,534	1,844	2,074	1,689	676	1,438	13,227	1,856	4,409	1,588	1,900	1,529	672	1,273	13,735	1,989	4,266	1,758	1,941	1,691	785	1,305	41,266
	HAEN 2 (Unedau damweiniâu ac achosion brys bach) – canran yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	91.9%	100.0%	-	-	100.0%	100.0%	100.0%	89.1%	93.0%	90.0%	-	-	100.0%	100.0%	71.4%	95.2%	86.5%	100.0%	-	-	0.0%	100.0%	100.0%	84.3%	90.3%
	HAEN 2 (Unedau damweiniâu ac achosion brys bach) – nifer yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	57	11	-	-	1	1	3	41	80	9	-	-	2	5	5	59	77	13	-	-	-	1	4	59	214
	HAEN 2 (Unedau damweiniâu ac achosion brys bach) – cyfanswm nifer y trosglwyddiadau	62	11	-	-	1	1	3	46	86	10	-	-	2	5	7	62	89	13	-	-	1	1	4	70	237
	HAEN 3 (Unedau aciwt mawr) – canran yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	84.4%	-	-	-	-	84.3%	-	88.9%	82.6%	-	-	100.0%	-	82.5%	-	100.0%	86.9%	-	-	-	-	86.8%	-	100.0%	84.7%
	HAEN 3 (Unedau aciwt mawr) – nifer yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	244	-	-	-	-	236	-	8	214	-	-	1	-	212	-	1	226	-	-	-	-	223	-	3	684
	HAEN 3 (Unedau aciwt mawr) – cyfanswm nifer y trosglwyddiadau	289	-	-	-	-	280	-	9	259	-	-	1	-	257	-	1	260	-	-	-	-	257	-	3	808
	Erall – canran yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Erall – nifer yr achosion lle llwyddwyd i drosglwyddo a chlirio o fewn 15 munud	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Erall – cyfanswm nifer y trosglwyddiadau	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

AQ123	Cludo i'r ysbyty y tu hwnt i ardal y Bwrdd Iechyd Lleol	1,254	337	141	98	121	89	322	146	1,104	276	149	90	120	98	289	82	1,245	312	143	90	138	105	328	129	3,603
	Nifer y cleifion a gludwyd i'r ysbyty	15,499	3,108	4,101	1,963	2,015	1,970	732	1,610	13,866	2,688	3,910	1,600	1,773	1,775	698	1,422	14,236	2,790	3,737	1,792	1,841	1,841	773	1,462	43,601
	Canran yr holl ddigwyddiadau lle aethpwyd â'r claf i ysbyty y tu hwnt i ardal y Bwrdd Iechyd Lleol	8.1%	10.8%	3.4%	5.0%	6.0%	4.5%	44.0%	9.1%	8.0%	10.3%	3.8%	5.6%	6.8%	5.5%	41.4%	5.8%	8.7%	11.2%	3.8%	5.0%	7.5%	5.7%	42.4%	8.8%	8.3%
AQ124	Nifer yr oriau a gollwyd yn sgil trosglwyddo a chlirio ar ôl mwy na 15 munud	541	127	90	40	83	48	10	144	587	142	140	66	67	37	15	120	667	143	153	49	96	74	25	127	1,795
	Haen 1: Unedau damweiniau ac achosion brys mawr	537	127	90	40	83	43	10	144	570	140	140	66	67	32	14	110	659	143	153	49	96	70	25	123	1,765
	Haen 2: (Unedau damweiniau ac achosion brys bach) – Uned mân anafiadau neu ganolfan ddamweiniau leol	0	-	-	-	-	-	-	0	13	2	-	-	-	-	1	10	5	-	-	-	0	-	-	5	17
	Haen 3: (Unedau aciwt mawr) – Uned derbyniadau meddygol	4	-	-	-	-	4	-	0	5	-	-	-	-	5	-	-	4	-	-	-	-	4	-	-	13
	Eraill (pob math arall o uned, fel unedau mamolaeth neu unedau iechyd meddwl)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Rhestr termau sy'n ymwneud â Dangosyddion Ansawdd Ambiwlans (AQI)

Rhif	Term	Diffiniad
1	65ain ganradd	Mesur sy'n cael ei ddefnyddio mewn ystadegau yw canradd. Mae'n dangos y gwerth islaw canran benodol o arsylwadau mewn grŵp o arsylwadau. Er enghraifft, y 65ain ganradd yw'r gwerth islaw 65% o'r arsylwadau.
2	95ain ganradd	Mesur sy'n cael ei ddefnyddio mewn ystadegau yw canradd. Mae'n dangos y gwerth islaw canran benodol o arsylwadau mewn grŵp o arsylwadau. Er enghraifft, y 95ain ganradd yw'r gwerth islaw 95% o'r arsylwadau.
3	999	Gwasanaeth ffôn brys sy'n cael ei weithredu gan ddarparwyr teleffoni, fel BT, ac sy'n galluogi unrhyw un i gysylltu â'r gwasanaethau brys. Rhifau tebyg eraill yw 112 (Ewrop) a 911 (UDA).
4	BILI	Bwrdd Iechyd Lleol, sef uned weinyddol o fewn Gwasanaeth Iechyd Gwladol Cymru. Y 7 bwrdd iechyd yng Nghymru yw Bwrdd Iechyd Addysgu Powys, Bwrdd Iechyd Prifysgol Aneurin Bevan, Bwrdd Iechyd Prifysgol Bae Abertawe, Bwrdd Iechyd Prifysgol Betsi Cadwaladr, Bwrdd Iechyd Prifysgol Caerdydd a'r Fro, Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg a Bwrdd Iechyd Prifysgol Hywel Dda.
5	Bwndel gofal priodol ar gyfer strôc	Mae Pecyn Gofal yn grŵp rhwng tri neu bump o ymyriadau neu brosesau gofal penodol sy'n cael mwy o effaith ar ganlyniadau claf o'u gwneud gyda'i gilydd am gyfnod penodedig, yn hytrach nag ar wahân.
6	Canolrif	Y canolrif yw'r rhif sy'n gwahanu hanner uchaf a hanner isaf sampl o ddata. Gellir canfod canolrif rhestr benodol o rifau drwy drefnu'r holl arsylwadau o'r gwerth isaf i'r gwerth uchaf a chanfod y gwerth yn y canol (e.e. canolrif {3, 3, 5, 9, 11} yw 5).
7	Canran a gludwyd	Canran y cleifion a gludwyd i'r ysbyty yn dilyn asesiad cychwynnol yn y fan a'r lle gan glinigydd Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru.
8	Cleifion a gludwyd i'r ysbyty	Digwyddiad 999 sydd wedi cael ymateb brys yn y fan a'r lle ac sydd wedi arwain at gludo'r claf i'r ysbyty.
9	Cleifion na chludwyd i'r ysbyty	Cleifion na chludwyd i'r ysbyty yn dilyn asesiad gan glinigydd.
10	Cleifion na chludwyd i'r ysbyty (yn ôl rheswm)	Nifer y cleifion nad aethpwyd â nhw i'r ysbyty yn ôl y rheswm dros hynny, h.y. triniwyd yn y fan a'r lle.
11	Clirio	Yr amser mae criw Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru yn glir (yn rhydd i wneud gwaith arall) y tu hwnt i'r lleoliad neu'r ysbyty.
12	COCH	Galwadau a ystyrir bod bywyd yn y fantol.

Rhestr termau sy'n ymwneud â Dangosyddion Ansawdd Ambiwylans (AQI)

Rhif	Term	Diffiniad
13	Digwyddiad	Galwad 999 ac eithrio'r canlynol: galwadau a wnaed ar ddamwain, galwadau dyblyg, galwadau am wybodaeth, galwadau prawf a galwadau i ganolfannau ambiwlans eraill.
14	Dychweliad digymell cylchrediad (ROSC)	Mae dychweliad digymell cylchrediad (ROSC) yn cyfeirio at arwyddion o gylchrediad sydd wedi ei adfer (mwy na dal anadl o bryd i'w gilydd, curiad calon cyflym o bryd i'w gilydd neu donffurf rydweliol) yn sgil anadlu, curiad calon neu bwysedd gwaed y gellir ei fesur
15	Galw Iechyd Cymru	Gwasanaeth cyngor a gwybodaeth iechyd yw Galw Iechyd Cymru sydd ar gael 24 awr y dydd, bob dydd. Mae'r gwasanaeth yn rhan o Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru.
16	Galwad	Galwad ffôn sy'n cael ei derbyn gan Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru drwy 999 neu oddi wrth weithiwr gofal iechyd proffesiynol.
16	Galwr rheolaidd	Diffiniad galwyr rheolaidd yw pan fydd Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru wedi derbyn 5 neu fwy o alwadau o'r un cyfeiriad yn yr un mis neu 12 neu fwy o alwadau o'r un cyfeiriad yn ystod y 3 mis diwethaf.
18	Gweithiwr iechyd proffesiynol	Gweithiwr iechyd proffesiynol sy'n briodol gymwys: meddyg, meddyg teulu, ymarferydd gofal brys, nyrs, nyrs ardal, bydwaig, parafeddyg, deintydd, gweithiwr cymdeithasol cymeradwy.
19	Gwrando a Thrin	Galwyr yr ystyrir bod cyflyrau ganddynt nad ydynt yn bygwth bywyd ac sydd wedi cael cyngor a'u brysbennu dros y ffôn.
20	GWYRDD	Nid yw galwadau sy'n cael eu categorioeddio'n rhai gwyrdd yn ddifrifol nac yn alwadau lle mae bywyd yn y fantol. Mae cyflyrau fel clust dost neu fân anafiadau'n cael eu codio'n alwadau gwyrdd. Y driniaeth ddelfrydol ar gyfer galwadau gwyrdd yw gwasanaeth brysbennu eilaidd dros y ffôn.
21	Hysbysiad	Yr amser o rybudd y rhoddodd Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru wybod i staff ysbytai'r bwrdd iechyd lleol cyn iddynt gyrraedd yr ysbyty.
22	MELYN	Galwadau sy'n cael eu derbyn a'u categorioeddio fel galwadau difrifol ond lle nad yw bywyd yn y fantol. Bydd y galwadau hyn yn cynnwys y rhan fwyaf o achosion meddygol a thrawma, fel poen yn y frest a thoresgyrn. Bydd galwadau melyn yn cael ymateb brys. Crëwyd proffil ymateb i sicrhau bod yr adnodd clinigol mwyaf addas yn cael ei anfon i bob galwad categori melyn. Bydd hyn yn cynnwys triniaeth drwy wasanaethau "gwrando a thrin" dros y ffôn. Defnyddir profiad cleifion a data dangosyddion clinigol i werthuso effeithiolrwydd ymateb ambiwlansys i alwadau melyn.
23	MPDS	System Anfon ar sail Blaenoriaeth Feddygol, neu "Medical Priority Dispatch System" yn Saesneg: system unedig yw MPDS a ddefnyddir i anfon cymorth priodol i achosion meddygol brys, gan gynnwys system gwestiynu'r galwr a chyfarwyddiadau cyn cyrraedd.
24	PROQA	Meddalwedd cwestiynu ac ateb broffesiynol: Mae meddalwedd ProQA yn system arbenigol sy'n helpu i ddarparu'r gwasanaeth a'r cyflymder gorau. Fel arfer, bydd lefelau anfon cywir yn cael eu nodi mewn llai nag un funud. Yn ogystal â hynny, mae ProQA yn darparu protocolau Darparu Cymorth Bywyd, neu "Dispatch Life Support" (DLS) sy'n cyrraedd neu'n rhagori ar y safonau rhyngwladol parthed danfon gofal meddygol brys. Mae ProQA wedi ei seilio ar lenyddiaeth empeiraidd a phrofiad meddygol sy'n berthnasol i ddarparu gofal meddygol.

Rhestr termau sy'n ymwneud â Dangosyddion Ansawdd Ambiwylans (AQI)

Rhif	Term	Diffiniad
25	STEMI	Cnawdnychiant Myocardaidd gyda segment ST Uwch – mae hyn yn digwydd pan fydd rhydweli goronaidd wedi ei chau'n llwyr oherwydd clot gwaed.
26	Torasgwrn y forddwyd	Crac neu doriad ar ben asgwrn y glun (y forddwyd), yn agos at gymal y glun, yw torasgwrn y glun. Enw arall ar hyn yw torasgwrn ffemwrol procsimol, neu "proximal femoral fractures" yn Saesneg.
27	Trosglwyddo	Y broses o drosglwyddo gofal o Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru i staff ysbyty bwrdd iechyd lleol.
28	Uned aciwt fawr	Ysbytai sy'n darparu gwasanaethau aciwt sy'n gyfyngedig i un neu ddwy uned arbenigol.
29	Uned damweiniau ac achosion brys fach	Ysbytai sy'n darparu amrywiaeth eang o wasanaethau arbenigol i gleifion allanol a chleifion mewnol aciwt (gan gynnwys ambell arbenigedd aciwt llawfeddygol) ond nid yr amrywiaeth lawn sydd ar gael mewn ysbytai aciwt mawr.
30	Uned damweiniau ac achosion brys fawr	Ysbytai sy'n darparu amrywiaeth eang o wasanaethau arbenigol i gleifion allanol a chleifion mewnol aciwt, ynghyd â'r systemau cymorth angenrheidiol, sy'n galluogi derbyniadau brys. Gan amlaf, bydd adran ddamweiniau ac achosion brys gan y rhain.
31	Y Pwyllgor Gwasanaethau Ambiwylans Brys (EASC)	Mae comisiynu ambiwlansys yng Nghymru'n broses gydweithredol sy'n seiliedig ar Gomisiynu Cydweithredol Cenedlaethol: Fframwaith Ansawdd a Chyflenwi. Mae pob un o'r saith bwrdd iechyd yn rhan o'r Fframwaith. Mae gwasanaethau ambiwlans yng Nghymru'n cael eu darparu gan un sefydliad cenedlaethol, sef Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru, neu "WAST" yn Saesneg.
32	Ymateb	Digwyddiad 999 sydd wedi cael ymateb brys yn y fan a'r lle.
33	Ymateb addas	Y math o glinigydd neu adnodd i'w anfon ond na fydd yr ymateb CYWIR ar gael ar gyfer y categori (neu godau) penodol.
34	Ymateb cywir	Y math o glinigydd neu adnodd i'w anfon ar gyfer y categori (neu godau) penodol.
35	Ymatebwr cyntaf yn y gymuned	Gweithiwr sydd wedi ei hyfforddi gan Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru i ymateb i alwadau sydd wedi eu graddio'n briodol.
36	Ymddiriedolaeth Gwasanaeth Ambiwylans Cymru	Ymddiriedolaeth GIG Gwasanaethau Ambiwylans Cymru Mae'r gwasanaeth yn rhychwantu ardal o 20,640 o gilometrau ac yn gwasanaethu poblogaeth o 2.9 miliwn o bobl. Mae'r ardal yn cynnwys cefn gwlad tawel, trefi arfordirol prysur a dinasoedd mawr.
37	ABM	Bwrdd Iechyd Prifysgol Abertawe Bro Morgannwg
38	AB	Bwrdd Iechyd Prifysgol Aneurin Bevan
39	BC	Bwrdd Iechyd Prifysgol Betsi Cadwaladr
40	CaF	Bwrdd Iechyd Prifysgol Caerdydd a'r Fro
41	CT	Bwrdd Iechyd Prifysgol Cwm Taf
42	CTM	Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg
43	HDd	Hywel Dda University Health Board
44	P	Bwrdd Iechyd Addysgu Powys
45	BA	Bwrdd Iechyd Prifysgol Bae Abertawe

Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru Comisiynu Cydweithredol Cenedlaethol: Fframwaith Ansawdd a Chyflenwi Dangosyddion Ansawdd Ambiwlans

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Nid yw'r wybodaeth yn y ddogfen hon yn gyfyngedig ac fe'i rhyddheir yn gyffredinol.

Cyhoeddwyd gan Adran Gwybodeg Iechyd Ymddiriedolaeth GIG Gwasanaethau Ambiwlans Cymru a chomisiynwyd gan y Pwyllgor Gwasanaethau Ambiwlans Brys yn unol â Chomisiynu Cydweithredol Cenedlaethol: Fframwaith Ansawdd a Chyflenwi

Welsh Ambulance Services NHS Trust National Collaborative Commissioning: Quality and Delivery Framework Ambulance Quality Indicators: January 2022 to March 2022

	AQI Definition Table	
	Response Model	
STEP 1:	Help Me Choose	
STEP 2:	Answer My Call	
STEP 3:	Come to See Me	
STEP 4:	Give Me Treatment	
STEP 5:	Take Me To Hospital	
	Glossary	

The information contained in this document is not restricted and is classified for general release

Produced by the Welsh Ambulance Services NHS Trust Health Informatics Department commissioned by the Emergency Ambulance Services Committee in accordance with the National Collaborative Commissioning: Quality and Delivery Framework



EASC Ambulance Quality Indicator Definition Table

No.	AQI Ref.	AQI Description	AQI Detailed Description
1	AQI1	Number of Welsh Ambulance Services NHS Trust community engagement events	How often are the Welsh Ambulance Services NHS Trust engaging with the communities it serves and spreading health messages about self-care, choice and appropriate use of ambulance/health services?
2	AQI3	Number of attendances at key stakeholder events	How often is the Welsh Ambulance Services NHS Trust meeting with stakeholders to discuss, agree and design services to meet clinical and service user expectation needs?
3	AQI4i	Number of NHS Direct Wales unique website visits	How often is the NHS Direct Wales website being used? This allows us to examine links between website use and 999 and 0845 call volumes. It also allows for the identification of high demand periods.
4	AQI4ii	NHS Direct Wales number of calls by reason (top 10)	What are people calling NHS Direct Wales about? How does this demand compare to website visits? What are the gaps in service that NHS Direct Wales are identifying?
5	AQI5	Number and Percentage of frequent callers	How many frequent callers are there and how often are they calling? What is the number of calls from frequent callers in the overall call volume?
6	AQI6	Number of Healthcare Professional Calls Answered	How many Healthcare professional calls for assistance does the Welsh Ambulance Services NHS Trust receive?
7	AQI7i	Number of 999 Calls Answered	How many 999 calls do the Welsh Ambulance Services NHS Trust receive?
8	AQI7ii	Median, 65th and 95th percentile of Time Taken To Answer 999 Calls	This AQI looks at how quickly 999 calls received by the Welsh Ambulance Services NHS Trust are answered.
9	AQI8	Number of 999 calls taken through the Medical Priority Dispatch System (MPDS)	How many 999 calls are assessed using the MPDS system? MPDS is the system that WAST call takers use to assess the severity of 999 calls.
10	AQI9i	Number of calls ended following WAST telephone assessment (Hear & Treat)	Number of NHSDW & Clinical Desk telephone assessments that were resolved with an ambulance not required as the outcome (Hear & Treat)
11	AQI9ii	Number and Percentage of calls transferred to NHS Direct Wales	How many 999 calls are, after assessment, being transferred to NHS Direct Wales?
12	AQI9iii	Number of calls returned from NHS Direct Wales	How often does NHS Direct Wales then return a call to the Welsh Ambulance Services NHS Trust?
13	AQI9iv	Number of calls ended through transfer to alternative care advice	How often does NHS Direct Wales and the Welsh Ambulance Services NHS Trust pass a call to another part of the NHS rather than sending an ambulance?
14	AQI10i	Number and Percentage of incidents received within 24 hours following WAST telephone assessment (Hear and Treat)	Unplanned re-contact with the Welsh Ambulance Services NHS Trust within 24 hours of discharge of care (by clinical telephone advice).
15	AQI10ii	Number and Percentage of incidents within 24 hours following an attendance at scene that were not transported to hospital (See and Treat)	Unplanned re-contact with the Welsh Ambulance Services NHS Trust within 24 hours of discharge of care (following treatment at the scene).
16	AQI11	Number of RED coded calls including median, 65th and 95th percentile	How many 999 calls received are coded as a RED verified incident resulting in an emergency response within 8 minutes.

17	AQI12	Number of AMBER coded calls including median, 65th and 95th percentile	How many 999 calls received are coded as an AMBER verified incident resulting in an emergency response?
18	AQI13	Number of GREEN coded calls including median, 65th and 95th percentile	How many 999 calls received are coded as a GREEN verified incident resulting in a response?
19	AQI14	Number of responded Incidents where at least 1 resource arrived at scene	How effective is the Welsh Ambulance Services NHS Trust at sending the right resource first time to an incident.
20	AQI15	Number of Community First Responders attendances at scene, including by call category and percentage	How often is a Community First Responder sent to a 999 call?
21	AQI16i	Number and percentage of patients with attempted resuscitation following cardiac arrest, documented as having a return of spontaneous circulation (ROSC) at hospital door	Outcome from out-of-hospital cardiac arrest with attempted resuscitation, measured by documented return of spontaneous circulation (ROSC) at time of arrival of the patient to hospital. Recording of ROSC at hospital is the international Utstein standard and indicates the outcome of the pre-hospital response and intervention.
22	AQI16ii	Number and percentage of suspected stroke patients who are documented as receiving appropriate stroke care bundle	Patients with suspected stroke (including unresolved transient ischaemic attack) who are documented as receiving the appropriate care bundle. The stroke care bundle comprises measurement of blood pressure, consciousness level, blood glucose and FAST test.
23	AQI16iii	Number and percentage of older patients with suspected hip fracture who are documented as receiving analgesia and appropriate care bundle	Fractured hips (known as neck of femur injuries): fractured hips cause significant pain which can be exacerbated by movement. Pain control for patients with a fractured neck of femur in the immediate post-trauma period is paramount to promoting recovery and patient experience. This reduces suffering and the detrimental effects uncontrolled pain may have. The care bundle measures the recording of initial and subsequent verbal pain scores and administration of appropriate pain medicines before arrival at hospital, also included is the total number of patients with a suspected fractured hip who received analgesia.
24	AQI16iv	Number and percentage of ST segment elevation myocardial infarction (STEMI) patients who are documented as receiving appropriate STEMI care bundle	Patients with STEMI diagnosis (ST-elevation myocardial infarction) who are documented as receiving the appropriate care bundle. The STEMI care bundle comprises of four elements including pain assessment and administration of three medicines including analgesia.
25	AQI16v	Number and percentage of suspected sepsis patients who have had a documented NEWS score.	Patients with a suspected diagnosis of sepsis or septic shock who have a documented NEWS score. This promotes early recognition of suspected sepsis and enhances handover in hospital.
26	AQI16vi	Number and percentage of patients with a suspected febrile convulsion aged 5 years and under who are documented as receiving the appropriate care bundle.	Patients aged 5 years and under with suspected febrile convulsion who are documented as receiving the appropriate care bundle. The febrile convulsion care bundle comprises measurement of heart rate, respiratory rate, oxygen saturation, temperature and blood glucose.
27	AQI16vii	Number and percentage of hypoglycaemic patients who are documented as receiving the appropriate care bundle.	Patients with low blood sugar (hypoglycaemia) who are documented as receiving the appropriate care bundle, which comprises blood glucose measurement before treatment, treatment and blood glucose measurement after treatment.
28	AQI17	Number of incidents that resulted in a non conveyance to hospital	How effective are the Welsh Ambulance Services NHS Trust in closing incidents at scene?
29	AQI18	Number and percentage of incidents where a resource was the ideal response as per the clinical response model	How often are Welsh Ambulance Services NHS Trust sending the ideal resource to scene?
30	AQI19i	Percentage of patients conveyed to hospital following a face to face assessment.	What percentage of patients from 999 calls are conveyed to hospital.
31	AQI19ii	Number of patients conveyed to hospital by type	Where do Welsh Ambulance Services NHS Trust convey patients? What are opportunities to convey elsewhere?

32	AQI20i	Number and percentage of notification to handover within 15 minutes of arrival at hospital	This AQI measures handover performance at hospital.
33	AQI20ii	Number and percentage of notification to handover within 15 minutes of arrival at hospital by hospital type.	This AQI looks at handover performance by site. This allows good practice to be identified and spread.
34	AQI21	Number of lost hours following notification to handover over 15 minutes	This AQI measures the amount of lost hours following notification to handover over 15 minutes.
35	AQI22i	Number and percentage of handover to clear within 15 minutes of transfer of patient care to hospital staff	This AQI measures the number of times where a WAST crew are available again within 15 minutes of handing over their patient.
36	AQI22ii	Number and percentage of handover to clear within 15 minutes of transfer of patient care to hospital staff by hospital type	This AQI looks at handover to clear performance by site. This allows good practice to be identified and spread.
37	AQI23	Conveyance to other LHB locations	This AQI records the number of occasions where a patient is taken to a destination in a different Health Board area than the location of the call.
38	AQI24	Number of lost hours following handover to clear over 15 minutes	This AQI shows the amount of time lost where ambulance crews are not available within 15 minutes of handing over their patient.

Clinical Response Model

Call Type	EASC Definition	Example	Quality Indicator
RED	Immediately life threatening calls such as cardiac arrest or choking. These calls will be subject to both clinical indicators such as Return of Spontaneous Circulation (ROSC) rates and a time based standard requiring a minimum attendance at 65% of these calls within 8 minutes.	Respiratory / cardiac arrest	8 minute response time within 65%. National target
AMBER	Serious but not immediately life threatening. These calls will include most medical and trauma cases such as chest pain and fractures. Amber calls will receive an emergency response. A response profile has been created to ensure that the most suitable clinical resource is dispatched to each amber call. This will include management via "hear & treat" services over the telephone. Patient experience and clinical indicator data will be used to evaluate the effectiveness of the ambulance response to amber calls.	Cardiac chest pains / stroke	Compliance with care bundles for cardiac stroke and fractured neck of femur patients.
GREEN	999 calls received and categorised as green are neither serious or life threatening. Conditions such as ear ache or minor injuries are coded as green calls. Green calls are ideally suited to management via secondary telephone triage. Health Care Professionals (HCP) such as doctors, midwives or community hospitals often require an urgent transfer of a patient from low acuity care to a higher acuity facility. These transfers are coded as green calls and undertaken within a timeframe agreed with the requesting HCP.	Fainting - recovered and alert	Clinical outcomes and patient satisfaction for 999. Compliance with healthcare professional agreed admission timescales for HCP calls.

Step 1 Help Me Choose LHB Review: January 2022 to March 2022

Step 1: Help Me Choose

AQI Ref	AQI Description	Jan-22									Feb-22								Mar-22								All Wales Total	
		All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB			
AQ4 i	Number of NHS Direct Wales unique website visits	418,484	-	-	-	-	-	-	-	-	343,939	-	-	-	-	-	-	-	382,915	-	-	-	-	-	-	-	-	1,145,338
AQ4 ii	NHS Direct Wales number of calls by reason (top 10)																											
	Dental Problems	2,819	50	678	16	51	1,145	342	537	2,598	52	534	20	53	1,083	337	519	2,880	74	690	29	48	1,147	306	586		8,297	
	Abdominal Pain	1,667	324	391	161	287	207	60	237	1,636	313	388	174	251	198	69	243	1,679	316	399	246	243	201	70	204		4,982	
	Chest Pain	1,537	307	350	161	237	170	54	258	1,312	233	316	150	209	150	56	198	1,432	245	331	227	204	174	45	206		4,281	
	Sore Throat	728	144	187	53	134	83	37	90	775	156	173	82	137	93	32	102	745	137	191	97	123	68	22	107		2,248	
	Cough	879	166	203	59	166	112	37	136	596	104	152	34	114	76	21	95	761	122	207	100	107	87	28	110		2,236	
	Breathing Difficulty	813	155	171	86	125	130	40	106	591	97	155	48	103	63	20	105	667	119	168	93	99	74	25	89		2,071	
	Fever	644	130	160	73	101	84	28	68	592	122	131	66	97	69	21	86	820	178	182	84	148	91	33	104		2,056	
	Rash	594	104	161	52	101	80	32	64	652	126	134	64	100	88	36	104	648	130	141	97	107	66	26	81		1,894	
	Back Pain	629	101	157	59	114	67	28	103	611	112	164	43	92	79	24	97	618	107	150	89	102	75	16	79		1,858	
	Headache	599	105	134	45	91	87	23	114	554	105	134	59	90	78	19	69	589	110	133	82	90	62	28	84		1,742	
AQ5	Number of Frequent Callers	256	43	88	33	25	27	16	24	226	40	74	24	34	23	9	22	283	52	84	37	36	36	13	25		765	
	Number of Incidents generated by Frequent Callers	2,377	369	908	291	266	173	170	200	2,176	323	796	261	325	189	90	192	2,463	401	772	299	376	297	90	228		7,016	
	Total Number of Incidents	36,908	7,376	9,331	5,093	4,693	4,448	1,624	4,343	34,383	6,723	8,800	4,780	4,504	3,942	1,538	4,096	38,940	7,388	9,903	5,668	5,059	4,695	1,764	4,463		110,231	
	Percentage of Frequent Callers Incidents against overall number of Incidents	6.4%	5.0%	9.7%	5.7%	5.7%	3.9%	10.5%	4.6%	6.3%	4.8%	9.0%	5.5%	7.2%	4.8%	5.9%	4.7%	6.3%	5.4%	7.8%	5.3%	7.4%	6.3%	5.1%	5.1%		6.4%	

Step 2 Answer My Call LHB Review: January 2022 to March 2022

Step 2: Answer My Call

AQI Ref	AQI Description	Jan-22								Feb-22								Mar-22								All Wales Total
		All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	
AQ16	Number of Healthcare Professional (HCP) Calls answered	4,452	-	-	-	-	-	-	-	4,462	-	-	-	-	-	-	-	4,799	-	-	-	-	-	-	-	13,713
AQ17i	Number of 999 calls answered	43,484	-	-	-	-	-	-	-	41,835	-	-	-	-	-	-	-	48,972	-	-	-	-	-	-	-	134,291
AQ17ii	999 Calls: Time to Answer - Median Response (mm:ss)	00:02	-	-	-	-	-	-	-	00:02	-	-	-	-	-	-	-	00:02	-	-	-	-	-	-	-	-
	999 Calls: Time to Answer - 65th Percentile (mm:ss)	00:03	-	-	-	-	-	-	-	00:03	-	-	-	-	-	-	-	00:03	-	-	-	-	-	-	-	-
	999 Calls: Time to Answer - 95th Percentile (mm:ss)	00:54	-	-	-	-	-	-	-	00:59	-	-	-	-	-	-	-	01:35	-	-	-	-	-	-	-	-
AQ18	Number of 999 calls taken through the Medical Priority Dispatch System (MPDS)	36,908	7,376	9,331	5,093	4,693	4,448	1,624	4,343	34,383	6,723	8,800	4,780	4,504	3,942	1,538	4,096	38,940	7,388	9,903	5,668	5,059	4,695	1,764	4,463	110,231
	Protocol 17: FALLS	4,123	743	1,112	559	532	542	177	458	3,849	712	1,037	545	515	472	165	403	4,376	788	1,156	645	558	528	231	470	12,348
	Protocol 10: CHEST PAIN	3,703	684	916	456	509	487	175	476	3,720	719	963	440	485	447	196	470	4,368	818	1,073	620	572	548	244	493	11,791
	Protocol 06: BREATHING PROBLEMS	2,651	491	626	322	395	337	135	345	2,231	398	595	284	330	272	79	273	4,256	754	1,121	594	627	465	190	505	9,138
	Protocol 36: PANDEMIC FLU (OFFICIALLY ANNOUNCED)	3,949	764	1,083	538	502	449	157	456	3,367	588	972	480	422	373	157	375	1,164	185	349	157	172	126	42	133	8,480
	Protocol 31: UNCONSCIOUS/FAINTING (NEAR)	2,146	385	508	341	280	270	88	274	2,113	396	522	346	266	242	91	250	2,337	435	547	382	307	297	75	294	6,596
	Protocol 26: SICK PERSON (SPECIFIC DIAGNOSIS)	1,493	261	354	194	189	201	94	200	1,464	250	328	208	183	215	78	202	2,867	511	737	473	313	357	136	340	5,824
	Protocol UGA1: UPGRADE TO AMBER 1	1,863	365	471	228	245	237	64	253	1,633	314	440	202	243	179	46	209	1,873	319	585	200	260	216	80	213	5,369
	Protocol 28: STROKE (CVA/TIA)	1,446	225	411	188	183	194	80	165	1,423	250	359	170	186	195	88	175	1,621	265	416	208	223	214	103	192	4,490
	Protocol 21: HAEMORRHAGE/LACERATIONS	1,401	262	382	196	173	185	53	150	1,265	215	338	165	172	153	59	163	1,491	247	404	208	188	198	80	166	4,157
	Protocol 35: HCP ADMISSION	1,511	277	406	254	166	189	75	144	1,330	240	390	213	154	153	73	107	1,261	211	374	167	148	170	62	129	4,102
AQ19 i	Number of calls ended following WAST telephone assessment (Hear and Treat)	4,091	714	923	649	590	463	143	609	3,707	679	822	611	553	365	124	553	4,601	758	1,200	736	648	501	158	600	12,399
	Number of NHSW telephone assessments that were resolved with an 'ambulance not required' outcome	1,306	221	388	203	146	130	56	162	1,219	197	311	221	173	133	56	128	1,335	219	381	220	183	148	47	137	3,860
	Number of Clinical Desk telephone assessments that were resolved with an 'ambulance not required' outcome	2,785	493	535	446	444	333	87	447	2,488	482	511	390	380	232	68	425	3,266	539	819	516	465	353	111	463	8,539
	Percentage of calls ended following WAST telephone assessment	11.1%	9.7%	9.9%	12.7%	12.6%	10.4%	8.8%	14.0%	10.8%	10.1%	9.3%	12.8%	12.3%	9.3%	8.1%	13.5%	11.8%	10.3%	12.1%	13.0%	12.8%	10.7%	9.0%	13.4%	11.2%
AQ19 ii	Number of calls transferred to NHS Direct Wales	2,299	394	660	380	261	233	103	268	2,205	367	588	349	307	250	101	243	2,403	400	646	400	323	261	99	274	6,907
	Number of 999 calls taken through the Medical Priority Dispatch System (MPDS)	36,908	7,376	9,331	5,093	4,693	4,448	1,624	4,343	34,383	6,723	8,800	4,780	4,504	3,942	1,538	4,096	38,940	7,388	9,903	5,668	5,059	4,695	1,764	4,463	110,231
	Percentage of calls transferred to NHS Direct Wales	6.2%	5.3%	7.1%	7.5%	5.6%	5.2%	6.3%	6.2%	6.4%	5.5%	6.7%	7.3%	6.8%	6.3%	6.6%	5.9%	6.2%	5.4%	6.5%	7.1%	6.4%	5.6%	5.6%	6.1%	6.3%
AQ19 iii	Number of calls returned from NHS Direct Wales with an outcome of 'ambulance required'	539	90	136	90	67	68	24	64	538	91	152	65	76	69	28	57	494	76	124	67	80	65	28	54	1,571
	Total Number of Calls Triaged by a Nurse Advisor	1,845	311	524	293	213	198	80	226	1,757	288	463	286	249	202	84	185	1,829	295	505	287	263	213	75	191	5,431
	Percentage of triaged calls returned from NHS Direct Wales	29.2%	28.9%	26.0%	30.7%	31.5%	34.3%	30.0%	28.3%	30.6%	31.6%	32.8%	22.7%	30.5%	34.2%	33.3%	30.8%	27.0%	25.8%	24.6%	23.3%	30.4%	30.5%	37.3%	28.3%	28.9%
AQ19 iv	Number of calls ended through transfer to alternative care advice services	1,306	221	388	203	146	130	56	162	1,219	197	311	221	173	133	56	128	1,335	219	381	220	183	148	47	137	3,860
	Total Number of Calls Triaged by a Nurse Advisor	1,845	311	524	293	213	198	80	226	1,757	288	463	286	249	202	84	185	1,829	295	505	287	263	213	75	191	5,431
	Percentage of calls ended through transfer to alternative care advice services	70.8%	71.1%	74.0%	69.3%	68.5%	65.7%	70.0%	71.7%	69.4%	68.4%	67.2%	77.3%	69.5%	65.8%	66.7%	69.2%	73.0%	74.2%	75.4%	76.7%	69.6%	69.5%	62.7%	71.7%	71.1%
AQ10 i	Re-Contact rates - Telephone																									
	Number of incidents received within 24 hours following WAST telephone assessment (Hear and Treat)	223	38	53	32	33	26	9	32	222	49	55	24	27	19	2	46	261	46	64	28	33	23	12	55	706
	Number of calls ended following WAST telephone assessment (Hear and Treat)	4,091	714	923	649	590	463	143	609	3,707	679	822	611	553	365	124	553	4,601	758	1,200	736	648	501	158	600	12,399
	Re-contact percentage within 24hrs of telephone triage (Hear and Treat)	5.5%	5.3%	5.7%	4.9%	5.6%	5.6%	6.3%	5.3%	6.0%	7.2%	6.7%	3.9%	4.9%	5.2%	1.6%	8.3%	5.7%	6.1%	5.3%	3.8%	5.1%	4.6%	7.6%	9.2%	5.7%
AQ10 ii	Re-Contact rates - Attendance at Scene																									
	Number of incidents within 24 hours following See and Treat	19	3	10	-	1	1	1	3	17	7	4	-	-	1	-	5	7	1	3	1	1	-	-	1	43
	Number of Attendances at Scene that were not transported to hospital (See and Treat)	2,414	498	855	269	178	256	130	228	2,104	449	732	220	184	212	105	202	2,151	434	708	272	168	244	126	199	6,669
	Re-contact percentage within 24hrs of See and Treat	0.8%	0.6%	1.2%	0.0%	0.6%	0.4%	0.8%	1.3%	0.8%	1.6%	0.5%	0.0%	0.0%	0.5%	0.0%	2.5%	0.3%	0.2%	0.4%	0.4%	0.6%	0.0%	0.0%	0.5%	0.6%

Step 3 Come to See Me LHB Review: January 2022 to March 2022

Step 3: Come to See Me

AQI Ref	AQI Description	Jan-22								Feb-22								Mar-22								All Wales Total
		All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	
AQI11	Number of RED category incidents resulting in an emergency response	3,344	687	660	508	506	405	126	452	2,900	571	612	440	463	301	104	409	3,547	671	808	592	553	375	117	431	9,791
	Number of RED category incidents with first response arriving on scene within 8 minutes	1,756	388	328	346	229	182	53	230	1,595	332	312	299	217	158	55	222	1,813	385	366	379	256	162	57	208	5,164
	Percentage of RED category incidents with first response arriving on scene within 8 minutes, 65% of the time	52.5%	56.5%	49.7%	68.1%	45.3%	44.9%	42.1%	50.9%	55.0%	58.1%	51.0%	68.0%	46.9%	52.5%	52.9%	54.3%	51.1%	57.4%	45.3%	64.0%	46.3%	43.2%	48.7%	48.3%	52.7%
	RED Category - Median Response	00:07:39	00:07:13	00:08:03	00:06:14	00:08:39	00:08:52	00:10:18	00:07:45	00:07:23	00:06:36	00:07:54	00:06:29	00:08:36	00:07:28	00:07:35	00:07:24	00:07:50	00:07:05	00:08:52	00:06:42	00:08:32	00:10:03	00:08:39	00:08:19	
	RED Category - 65th Percentile	00:10:03	00:09:00	00:11:06	00:07:42	00:11:02	00:12:35	00:13:22	00:10:09	00:09:45	00:09:07	00:10:41	00:07:49	00:10:45	00:12:47	00:11:54	00:09:43	00:10:25	00:09:05	00:11:55	00:08:05	00:11:11	00:13:56	00:16:12	00:10:32	
AQI12	RED Category - 95th Percentile	00:21:51	00:18:20	00:23:26	00:15:13	00:20:58	00:27:34	00:30:20	00:20:05	00:21:10	00:18:37	00:23:51	00:16:10	00:19:37	00:29:11	00:27:59	00:17:56	00:24:17	00:17:42	00:26:52	00:16:24	00:22:47	00:32:00	00:40:06	00:21:06	
	Number of AMBER category incidents resulting in an emergency response	17,341	3,136	5,048	2,050	2,108	2,198	929	1,872	16,050	2,759	4,873	1,805	1,908	2,066	905	1,734	16,405	2,848	4,584	2,023	1,954	2,185	998	1,813	49,796
	AMBER Category - Median Response	01:02:22	01:11:57	00:43:09	01:15:45	01:25:40	01:03:56	00:39:18	01:28:33	01:17:21	01:28:39	00:59:19	01:36:03	01:51:50	01:10:21	00:42:40	01:52:09	01:43:16	01:42:38	01:33:12	02:06:56	02:06:02	01:42:24	01:11:34	01:38:15	
	AMBER Category - 65th Percentile	01:39:37	01:48:56	01:11:14	01:54:01	02:02:00	01:39:55	00:59:48	02:30:55	02:01:02	02:14:24	01:33:50	02:22:49	02:39:51	01:54:03	01:05:30	02:44:30	02:32:23	02:29:13	02:20:51	02:56:06	02:53:58	02:29:39	01:54:51	02:36:01	
	AMBER Category - 95th Percentile	06:27:41	06:38:25	05:16:51	06:40:55	06:41:53	06:25:30	03:36:50	08:30:23	06:38:23	07:03:56	05:27:18	07:24:01	08:05:00	06:29:28	03:17:55	07:50:51	08:06:04	08:17:46	08:20:26	08:33:42	08:22:49	07:26:48	06:35:24	07:26:43	
AQI13	Number of GREEN category incidents resulting in a response	1,935	760	428	189	135	194	92	137	1,629	669	323	140	119	158	82	138	1,586	682	249	161	117	160	62	155	5,150
	GREEN Category - Median Response	01:11:38	01:39:40	00:56:33	01:18:42	01:12:21	00:58:07	00:49:21	01:03:18	01:26:26	01:55:24	01:07:09	01:12:29	01:23:45	01:25:01	00:58:26	01:25:44	01:28:15	01:11:18	01:45:03	01:26:30	01:41:16	01:43:46	01:08:59	01:32:07	
	GREEN Category - 65th Percentile	01:58:53	02:56:05	01:31:56	01:47:55	01:45:32	01:19:40	01:23:48	01:45:04	02:29:06	03:18:21	02:01:57	01:56:22	02:07:22	01:49:06	01:38:40	02:25:40	02:20:46	02:09:35	02:37:15	02:19:51	02:40:44	02:43:14	01:52:41	02:19:09	
	GREEN Category - 95th Percentile	08:29:06	10:07:05	07:21:14	05:35:30	07:18:04	09:39:20	04:58:26	08:43:10	10:21:16	11:03:39	08:01:14	05:40:39	09:14:14	13:04:37	04:59:47	10:48:49	09:54:31	09:56:30	09:40:00	09:13:22	16:44:55	11:11:39	05:49:12	09:06:44	
AQI14	Number of responded incidents where at least 1 resource arrived at scene (excluding incidents where multiple dispatches are appropriate)	19,133	4,037	5,141	2,407	2,280	2,327	892	2,049	17,211	3,430	4,842	2,100	2,084	2,030	837	1,888	17,891	3,611	4,692	2,345	2,186	2,180	864	2,013	54,235
	Percentage of incidents where 1 Vehicle Arrived at Scene	74.7%	73.0%	74.9%	71.0%	69.3%	84.0%	83.7%	73.6%	73.8%	71.6%	75.9%	68.8%	68.2%	82.0%	84.9%	70.9%	72.7%	71.6%	72.6%	68.3%	70.1%	79.5%	79.7%	72.6%	73.8%
	Percentage of incidents where 2 Vehicles Arrived at Scene	21.0%	22.2%	20.2%	23.6%	25.6%	14.2%	14.6%	22.4%	21.0%	22.1%	19.3%	25.3%	24.4%	16.3%	13.1%	23.7%	21.9%	23.0%	21.6%	25.3%	23.8%	17.4%	17.2%	21.9%	21.3%
	Percentage of incidents where 3 Vehicles Arrived at Scene	3.7%	4.1%	4.2%	4.8%	4.2%	1.4%	1.3%	3.1%	4.2%	5.3%	3.9%	5.0%	5.7%	1.5%	1.9%	4.6%	4.3%	4.6%	4.8%	5.2%	4.3%	2.6%	1.9%	4.3%	4.0%
	Percentage of incidents where 4 or More Vehicles Arrived at Scene	0.7%	0.7%	0.7%	0.6%	0.9%	0.3%	0.3%	0.9%	0.9%	1.0%	1.0%	0.9%	1.7%	0.3%	0.0%	0.8%	1.0%	0.9%	1.0%	1.2%	1.7%	0.4%	1.2%	1.1%	0.9%
AQI15	Number of Community First Responders (CFRs) attendances at scene	740	90	256	121	61	72	64	76	674	100	225	88	66	79	57	59	746	89	262	84	82	103	76	50	2,160
	RED	246	34	42	37	35	51	20	27	253	42	44	26	43	54	26	18	274	39	60	27	55	51	32	10	773
	AMBER	456	55	190	77	25	20	41	48	383	57	156	55	23	25	29	38	433	47	178	55	26	49	39	39	1,272
	GREEN	38	1	24	7	1	1	3	1	38	1	25	7	-	-	2	3	39	3	24	2	1	3	5	1	115
	Number of Community First Responders (CFRs) attendances at scene where first response arriving on scene	650	81	226	112	56	57	58	60	588	87	195	80	59	63	51	53	664	82	237	71	72	89	67	46	1,902
	Percentage of Community First Responder (CFR) attendances at scene where they were the first response arriving at scene	87.8%	90.0%	88.3%	92.6%	91.8%	79.2%	90.6%	78.9%	87.2%	87.0%	86.7%	90.9%	89.4%	79.7%	89.5%	89.8%	89.0%	92.1%	90.5%	84.5%	87.8%	86.4%	88.2%	92.0%	88.1%

Step 4 Give Me Treatment LHB Review: January 2022 to March 2022

Step 4: Give Me Treatment

AQI Ref	AQI Description	Jan-22								Feb-22								Mar-22								All Wales Total
		All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	
AQI16 i	Percentage of patients with attempted resuscitation following cardiac arrest, documented as having a return of spontaneous circulation (ROSC) at hospital door	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of patients with attempted resuscitation following cardiac arrest, documented as having a return of spontaneous circulation (ROSC) at hospital door		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of patients with attempted resuscitation following cardiac arrest		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI16 ii	Percentage of suspected stroke patients who are documented as receiving appropriate stroke care bundle	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of suspected stroke patients who are documented as receiving appropriate stroke care bundle		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of suspected stroke patients		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI16 iii	Percentage of older patients with suspected hip fracture who are documented as receiving appropriate care bundle (including analgesia)	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of older patients with suspected hip fracture who are documented as receiving appropriate care bundle		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of older patients with suspected hip fracture		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Percentage of older patients with suspected hip fracture who are documented as receiving analgesia	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of older patients with suspected hip fracture who are documented as receiving analgesia		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of older patients with suspected hip fracture		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI16 iv	Percentage of ST segment elevation myocardial infarction (STEMI) patients who are documented as receiving appropriate STEMI care bundle	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number ST segment elevation myocardial infarction (STEMI) patients who are documented as receiving appropriate STEMI care bundle		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of ST segment elevation myocardial infarction (STEMI) patients		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI16 v	Percentage of suspected sepsis patients who have had a documented NEWS score	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of suspected sepsis patients who have had a documented NEWS score		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of suspected sepsis patients		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI16 vi	Percentage of patients with a suspected febrile convulsion aged 5 years and under who are documented as receiving the appropriate care bundle	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of patients with a suspected febrile convulsion aged 5 years and under who are documented as receiving the appropriate care bundle		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of patients with a suspected febrile convulsion aged 5 years and under		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI16 vii	Percentage of hypoglycaemic patients who are documented as receiving the appropriate care bundle	0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%	All Wales Indicator Only							0.0%
	Number of hypoglycaemic patients who are documented as receiving the appropriate care bundle		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
	Total Number of hypoglycaemic patients		-	-	-	-	-	-	-		-	-	-	-	-	-	-		-	-	-	-	-	-	-	0
AQI17	Number of Incidents that resulted in non conveyance to hospital	4,437	892	1,360	477	411	557	259	481	3,874	767	1,211	415	367	455	243	416	4,224	834	1,218	487	379	549	252	505	12,535
	Treated At Scene	2,387	488	850	268	177	253	129	222	2,079	442	724	219	181	209	104	200	2,128	424	700	272	168	241	126	197	6,594
	Referred To Alternate Provider	2,050	404	510	209	234	304	130	259	1,795	325	487	196	186	246	139	216	2,096	410	518	215	211	308	126	308	5,941

Step 4: Give Me Treatment (Cont.)																												
AQI Ref	AQI Description	Jan-22								Feb-22								Mar-22								All Wales Total		
		All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB			
AQI18	AMBER																											
	Total Number of AMBER Incidents with a Response	17,346	3,138	5,048	2,054	2,109	2,196	929	1,872	16,041	2,758	4,873	1,803	1,904	2,064	905	1,734	16,399	2,848	4,581	2,021	1,954	2,184	998	1,813	49,786		
	Number of AMBER Incidents where Ideal Resource First on Scene	2,300	616	518	298	372	152	51	293	2,243	636	501	290	345	136	63	272	2,269	643	474	295	295	187	77	298	6,812		
	Percentage of AMBER Incidents where Ideal Resource First on Scene	13.3%	19.6%	10.3%	14.5%	17.6%	6.9%	5.5%	15.7%	14.0%	23.1%	10.3%	16.1%	18.1%	6.6%	7.0%	15.7%	13.8%	22.6%	10.3%	14.6%	15.1%	8.6%	7.7%	16.4%	13.7%		
	Number of AMBER Incidents where Ideal Resource Arrived Subsequently	127	30	41	21	13	4	8	10	127	24	41	16	23	8	3	12	127	24	39	22	18	10	3	11	381		
	Percentage of AMBER Incidents where Ideal Resource Arrived Subsequently	0.7%	1.0%	0.8%	1.0%	0.6%	0.2%	0.9%	0.5%	0.8%	0.9%	0.8%	0.9%	1.2%	0.4%	0.3%	0.7%	0.8%	0.8%	0.9%	1.1%	0.9%	0.5%	0.3%	0.6%	0.8%		
	GREEN2																											
	Total Number of GREEN2 Incidents with a Response	748	140	203	92	90	98	44	81	630	113	163	84	76	77	38	79	653	101	134	112	80	92	35	99	2,031		
	Number of GREEN2 Incidents where Ideal Resource First on Scene	100	30	16	13	24	6	2	9	53	16	7	12	13	2	-	3	68	11	8	15	9	8	-	17	221		
	Percentage of GREEN2 Incidents where Ideal Resource First on Scene	13.4%	21.4%	7.9%	14.1%	26.7%	6.1%	4.5%	11.1%	8.4%	14.2%	4.3%	14.3%	17.1%	2.6%	0.0%	3.8%	10.4%	10.9%	6.0%	13.4%	11.3%	8.7%	0.0%	17.2%	10.9%		
	Number of GREEN2 Incidents where Ideal Resource Arrived Subsequently	6	-	1	-	1	2	-	2	7	3	1	-	-	1	-	2	2	-	-	-	-	1	1	-	15		
	Percentage of GREEN2 Incidents where Ideal Resource Arrived Subsequently	0.8%	0.0%	0.5%	0.0%	1.1%	2.0%	0.0%	2.5%	1.1%	2.7%	0.6%	0.0%	0.0%	1.3%	0.0%	2.5%	0.3%	0.0%	0.0%	0.0%	0.0%	1.1%	2.9%	0.0%	0.7%		
	GREEN3 (Non HCP Incidents)																											
	Total Number of GREEN3 Incidents with a Response	1,164	620	220	89	42	94	48	51	973	556	155	45	38	78	44	57	921	581	112	45	36	66	27	54	3,058		
	Number of GREEN3 Incidents where Ideal Resource First on Scene	18	4	7	-	2	2	-	3	18	2	14	-	1	-	-	1	19	4	6	3	-	3	1	2	55		
	Percentage of GREEN3 Incidents where Ideal Resource First on Scene	1.5%	0.6%	3.2%	0.0%	4.8%	2.1%	0.0%	5.9%	1.8%	0.4%	9.0%	0.0%	2.6%	0.0%	0.0%	1.8%	2.1%	0.7%	5.4%	6.7%	0.0%	4.5%	3.7%	3.7%	1.8%		
	Number of GREEN3 Incidents where Ideal Resource Arrived Subsequently	2	-	1	1	-	-	-	-	2	2	-	-	-	-	-	-	1	1	-	-	-	-	-	-	5		
	Percentage of GREEN3 Incidents where Ideal Resource Arrived Subsequently	0.2%	0.0%	0.5%	1.1%	0.0%	0.0%	0.0%	0.0%	0.2%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%		
	GREEN3 (HCP Incidents)																											
	Total Number of GREEN3 Incidents with a Response	1,142	218	314	205	127	130	49	99	934	168	282	156	110	99	49	70	865	161	247	113	106	107	41	90	2,941		
	Number of GREEN3 Incidents where Ideal Resource First on Scene	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	Percentage of GREEN3 Incidents where Ideal Resource First on Scene	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Number of GREEN3 Incidents where Ideal Resource Arrived Subsequently	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	Percentage of GREEN3 Incidents where Ideal Resource Arrived Subsequently	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		

Step 5 Take Me To Hospital LHB Review: January 2022 to March 2022

Step 5: Take Me To Hospital

AQI Ref	AQI Description	Jan-22								Feb-22								Mar-22								All Wales Total
		All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	All Wales	AB	BCU	C&V	CTM	HD	P	SB	
AQI19 i	Number of 999 Patients conveyed to Hospital	14,307	2,885	3,776	1,753	1,881	1,823	681	1,508	12,890	2,522	3,609	1,434	1,653	1,673	649	1,350	13,315	2,635	3,465	1,664	1,726	1,729	725	1,371	40,512
	Total Number of Incidents where an Ambulance Resource Attended Scene	22,440	4,558	6,090	2,726	2,724	2,768	1,136	2,438	20,395	3,974	5,761	2,344	2,463	2,505	1,080	2,268	21,363	4,174	5,588	2,749	2,605	2,696	1,167	2,384	64,198
	Percentage of patients conveyed to hospital following a face to face assessment	63.8%	63.3%	62.0%	64.3%	69.1%	65.9%	59.9%	61.9%	63.2%	63.5%	62.6%	61.2%	67.1%	66.8%	60.1%	59.5%	62.3%	63.1%	62.0%	60.5%	66.3%	64.1%	62.1%	57.5%	63.1%
AQI19 ii	Total number of patients conveyed to hospital by type	15,499	3,108	4,101	1,963	2,015	1,970	732	1,610	13,866	2,688	3,910	1,600	1,773	1,775	698	1,422	14,236	2,790	3,737	1,792	1,841	1,841	773	1,462	43,601
	Tier 1 Major A&E Units	13,632	2,092	4,013	1,730	1,992	1,678	657	1,470	12,264	1,827	3,827	1,422	1,757	1,512	636	1,283	12,617	1,961	3,655	1,593	1,822	1,577	716	1,293	38,513
	Tier 2 (Minor A&E Units) - Minor Injuries Unit or Local Accident Centre	1,121	956	5	-	10	6	21	123	962	792	15	1	6	8	11	129	960	775	9	-	9	5	16	146	3,043
	Tier 3 (Major Acute) - Medical Admissions Unit	525	12	-	221	6	277	-	9	432	16	-	158	6	251	-	1	452	16	-	183	1	250	-	2	1,409
	Other (all other units such as Maternity or Mental Health Units)	221	48	83	12	7	9	54	8	208	53	68	19	4	4	51	9	207	38	73	16	9	9	41	21	636
AQI20 i	Number and Percentage of notification to handover within 15 minutes of arrival at hospital	19.9%	18.6%	14.9%	17.2%	29.9%	22.5%	17.4%	24.2%	18.8%	17.3%	15.7%	18.6%	22.8%	22.0%	16.6%	22.8%	18.7%	20.2%	15.2%	16.6%	27.3%	17.0%	12.9%	23.4%	19.2%
	Number of Notification to Handover within 15 minutes	2,921	384	674	318	621	444	118	362	2,553	322	692	295	433	394	113	304	2,631	405	648	292	530	332	102	322	8,105
	Total Number of Handovers	14,655	2,060	4,534	1,844	2,075	1,970	679	1,493	13,572	1,866	4,409	1,589	1,902	1,791	679	1,336	14,084	2,002	4,266	1,758	1,942	1,949	789	1,378	42,311
AQI20 ii	Number and Percentage of notification to handover within 15 minutes of arrival at hospital by hospital type																									
	TIER 1 (Major A&E Units) - Percentage of Notification to handover within 15 minutes	19.9%	18.4%	14.9%	17.2%	29.9%	23.1%	17.5%	24.4%	18.7%	17.2%	15.7%	18.6%	22.8%	21.4%	16.5%	22.9%	18.6%	20.1%	15.2%	16.6%	27.3%	16.4%	12.9%	23.8%	19.1%
	TIER 1 (Major A&E Units) - Notification to handover within 15 minutes	2,850	378	674	318	620	391	118	351	2,469	319	692	295	433	327	111	292	2,559	400	648	292	530	277	101	311	7,878
	TIER 1 (Major A&E Units) - Total Number of Handovers	14,304	2,049	4,534	1,844	2,074	1,689	676	1,438	13,227	1,856	4,409	1,588	1,900	1,529	672	1,273	13,735	1,989	4,266	1,758	1,941	1,691	785	1,305	41,266
	TIER 2 (Minor A&E Units) - Percentage of Notification to handover within 15 minutes	27.4%	54.5%	-	-	100.0%	0.0%	0.0%	21.7%	20.9%	30.0%	-	-	0.0%	40.0%	28.6%	17.7%	18.0%	38.5%	-	-	0.0%	0.0%	25.0%	14.3%	21.5%
	TIER 2 (Minor A&E Units) - Notification to handover within 15 minutes	17	6	-	-	1	-	-	10	18	3	-	-	-	2	2	11	16	5	-	-	-	-	1	10	51
	TIER 2 (Minor A&E Units) - Total Number of Handovers	62	11	-	-	1	1	3	46	86	10	-	-	-	2	5	7	62	89	13	-	-	1	4	70	237
	TIER 3 (Major Acute) - Percentage of Notification to handover within 15 minutes	18.7%	-	-	-	-	18.9%	-	11.1%	25.5%	-	-	0.0%	-	25.3%	-	100.0%	21.5%	-	-	-	-	21.4%	-	33.3%	21.8%
	TIER 3 (Major Acute) - Notification to handover within 15 minutes	54	-	-	-	-	53	-	1	66	-	-	-	-	65	-	1	56	-	-	-	-	55	-	1	176
	TIER 3 (Major Acute) - Total Number of Handovers	289	-	-	-	-	280	-	9	259	-	-	1	-	257	-	1	260	-	-	-	-	257	-	3	808
	Other - Percentage of Notification to handover within 15 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other - Notification to handover within 15 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other - Total Number of Handovers	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AQI21	Number of lost hours following notification to handover over 15 minutes	22,563	2,827	6,679	2,795	2,884	3,174	773	3,432	23,232	3,522	6,690	2,613	3,740	2,726	818	3,124	24,479	3,111	7,193	2,740	3,448	3,548	1,356	3,083	70,274
	Tier 1 Major A&E Units	22,051	2,822	6,679	2,795	2,884	2,699	767	3,406	22,733	3,515	6,690	2,612	3,739	2,291	810	3,076	24,034	3,101	7,193	2,740	3,448	3,180	1,354	3,017	68,819
	Tier 2 (Minor A&E Units) - Minor Injuries Unit or Local Accident Centre	31	5	-	-	-	1	7	19	64	8	-	-	0	1	8	48	76	9	-	-	0	0	2	65	171
	Tier 3 (Major Acute) - Medical Admissions Unit	480	-	-	-	-	474	-	6	435	-	-	1	-	434	-	-	369	-	-	-	-	369	-	0	1,284
	Other (all other units such as Maternity or Mental Health Units)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AQI22 i	Number and Percentage of handover to clear within 15 minutes of transfer of patient care to hospital staff	84.9%	79.8%	88.0%	89.5%	83.5%	85.2%	90.7%	75.4%	84.8%	82.2%	85.9%	90.9%	85.1%	84.6%	90.0%	74.6%	84.2%	82.8%	85.0%	90.2%	83.4%	84.7%	90.1%	73.4%	84.6%
	Number of Handover to Clear within 15 minutes	12,436	1,644	3,990	1,650	1,732	1,678	616	1,126	11,508	1,534	3,788	1,444	1,619	1,516	611	996	11,863	1,658	3,627	1,586	1,619	1,651	711	1,011	35,807
	Total Number of Handovers	14,655	2,060	4,534	1,844	2,075	1,970	679	1,493	13,572	1,866	4,409	1,589	1,902	1,791	679	1,336	14,084	2,002	4,266	1,758	1,942	1,949	789	1,378	42,311
AQI22 ii	Number and Percentage of handover to clear within 15 minutes of transfer of patient care to hospital staff by hospital type																									
	TIER 1 (Major A&E Units) - Percentage of Handover to Clear within 15 minutes	84.8%	79.7%	88.0%	89.5%	83.5%	85.3%	90.7%	74.9%	84.8%	82.2%	85.9%	90.9%	85.1%	85.0%	90.2%	73.5%	84.2%	82.7%	85.0%	90.2%	83.4%	84.4%	90.1%	72.7%	84.6%
	TIER 1 (Major A&E Units) - Number of Handover to Clear within 15 minutes	12,135	1,633	3,990	1,650	1,731	1,441	613	1,077	11,214	1,525	3,788	1,443	1,617	1,299	606	936	11,560	1,645	3,627	1,586	1,619	1,427	707	949	34,909
	TIER 1 (Major A&E Units) - Total Number of Handovers	14,304	2,049	4,534	1,844	2,074	1,689	676	1,438	13,227	1,856	4,409	1,588	1,900	1,529	672	1,273	13,735	1,989	4,266	1,758	1,941	1,691	785	1,305	41,266
	TIER 2 (Minor A&E Units) - Percentage of Handover to Clear within 15 minutes	91.9%	100.0%	-	-	100.0%	100.0%	89.1%	93.0%	90.0%	-	-	100.0%	100.0%	71.4%	95.2%	86.5%	100.0%	-	-	0.0%	100.0%	100.0%	84.3%	-	90.3%
	TIER 2 (Minor A&E Units) - Number of Handover to Clear within 15 minutes	57	11	-	-	1	1	3	41	80	9	-	-	2	5	5	59	77	13	-	-	-	1	4	59	214
	TIER 2 (Minor A&E Units) - Total Number of Handovers	62	11	-	-	1	1	3	46	86	10	-	-	2	5	7	62	89	13	-	-	1	4	70	237	
	TIER 3 (Major Acute) - Percentage of Handover to Clear within 15 minutes	84.4%	-	-	-	-	84.3%	-	88.9%	82.6%	-	-	100.0%	-	82.5%	-	100.0%	86.9%	-	-	-	-	86.8%	-	100.0%	84.7%
	TIER 3 (Major Acute) - Number of Handover to Clear within 15 minutes	244	-	-	-	-	236	-	8	214	-	-	1	-	212	-	1	226	-	-	-	-	223	-	3	684
	TIER 3 (Major Acute) - Total Number of Handovers	289	-	-	-	-	280	-	9	259	-	-	1	-	257	-	1	260	-	-	-	-	257	-	3	808
	Other - Percentage of Handover to Clear within 15 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other - Number of Handover to Clear within 15 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other - Total Number of Handovers	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

AQI23	Conveyance to hospital outside of Local Health Board area	1,254	337	141	98	121	89	322	146	1,104	276	149	90	120	98	289	82	1,245	312	143	90	138	105	328	129	3,603
	Number of patients conveyed to hospital	15,499	3,108	4,101	1,963	2,015	1,970	732	1,610	13,866	2,688	3,910	1,600	1,773	1,775	698	1,422	14,236	2,790	3,737	1,792	1,841	1,841	773	1,462	43,601
	Percentage of Overall Conveyance to hospital outside of Local Health Board area	8.1%	10.8%	3.4%	5.0%	6.0%	4.5%	44.0%	9.1%	8.0%	10.3%	3.8%	5.6%	6.8%	5.5%	41.4%	5.8%	8.7%	11.2%	3.8%	5.0%	7.5%	5.7%	42.4%	8.8%	8.3%
AQI24	Number of lost hours following handover to clear over 15 minutes	541	127	90	40	83	48	10	144	587	142	140	66	67	37	15	120	667	143	153	49	96	74	25	127	1,795
	Tier 1 Major A&E Units	537	127	90	40	83	43	10	144	570	140	140	66	67	32	14	110	659	143	153	49	96	70	25	123	1,765
	Tier 2 (Minor A&E Units) - Minor Injuries Unit or Local Accident Centre	0	-	-	-	-	-	-	0	13	2	-	-	-	-	1	10	5	-	-	-	0	-	-	5	17
	Tier 3 (Major Acute) - Medical Admissions Unit	4	-	-	-	-	4	-	0	5	-	-	-	-	5	-	-	4	-	-	-	-	4	-	-	13
	Other (all other units such as Maternity or Mental Health Units)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Ambulance Quality Indicator Glossary

No.	Term	Definition
1	65th Percentile	A percentile (or a centile) is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations fall. For example, the 65th percentile is the value below which 65 percent of the observations may be found.
2	95th Percentile	A percentile (or a centile) is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations fall. For example, the 95th percentile is the value below which 95 percent of the observations may be found.
3	999	Emergency telephone service operated by telephony providers such as BT, allowing anyone to contact the emergency services, this also applies to 112 (European) & 911 (US).
4	AMBER	Calls received and categorised as serious but not life threatening. These calls will include most medical and trauma cases such as chest pain and fractures. Amber calls will receive an emergency response. A response profile has been created to ensure that the most suitable clinical resource is dispatched to each amber call. This will include management via “hear & treat” services over the telephone. Patient experience and clinical indicator data will be used to evaluate the effectiveness of the ambulance response to amber calls.
5	Call	A telephone call received by the Welsh Ambulance Services NHS Trust via 999 or from a Health Care Professional.
6	CFR	Community First Responder trained by the Welsh Ambulance Services NHS Trust to respond to appropriately graded calls.
7	Clear	Time a Welsh Ambulance Services NHS Trust crew are clear (free for other work) from either the scene or hospital.
8	Conveyance	A 999 incident which has received an emergency response at scene and resulted in the patient being conveyed to hospital.
9	EASC	Emergency Ambulance Service Committee: ambulance commissioning in Wales is a collaborative process underpinned by a national collaborative Commissioning Quality and Delivery Framework. All seven Health Boards have signed up to the Framework. Emergency Ambulance Services in Wales are provided by a single national organisation – Welsh Ambulance Services NHS Trust (WAST).
10	Incident	A 999 call which excludes the following: calls made in error, duplicate calls, information calls, test calls and calls to other ambulance controls.
11	Response	A 999 Incident which has received an emergency response at scene.
12	Fractured Femur	Hip fractures, also called proximal femoral fractures, are cracks or breaks in the top of the thigh bone (femur) close to the hip joint.

Ambulance Quality Indicator Glossary

No.	Term	Definition
13	Frequent Caller	Frequent callers are defined where the Welsh Ambulance Services NHS Trust have received 5 or more calls from the same address in the same month or 12 or more calls from the same address in the past 3 months.
14	GREEN	Calls received and categorised as green are neither serious or life threatening. Conditions such as ear ache or minor injuries are coded as green calls. Green calls are ideally suited to management via secondary telephone triage.
15	HB	Health Board: an HB is an administrative unit within the National Health Service in Wales. The 7 HB's in Wales are Aneurin Bevan University Health Board, Betsi Cadwaladr University Health Board, Cardiff & Vale University Health Board, Cwm Taf Morgannwg University Health Board, Hywel Dda University Health Board, Powys Teaching Health Board, Swansea Bay University Health Board.
16	Handover	Handover of care from Welsh Ambulance Services NHS Trust to LHB hospital staff.
17	Health Care Professional	Suitably qualified health professional defined as: Doctor, General Practitioner, Emergency Care Practitioner, Nurse, District Nurse, Midwife, Paramedic, Dentist, Approved Social Worker.
18	Hear & Treat	Hear and treat are callers who were deemed to have non-life-threatening conditions and received triage and advice over the phone.
19	Ideal Response	The type of clinician / resource to send, in preference for the specific category (or codes).
20	Major A&E Unit	Hospitals which provide a wide range of acute in-patient and out-patient specialist services together with the necessary support systems, which allow emergency admissions and which usually has an Accident and Emergency department.
21	Major Acute	Hospitals which provide acute services limited to a one or two specialist units.
22	Median	Median is the number separating the higher half of a data sample. The median of a finite list of numbers can be found by arranging all the observations from lowest value to highest value and picking the middle one (e.g., the median of {3, 3, 5, 9, 11} is 5).
23	Minor A&E Unit	Hospitals which provide a range of acute in-patient and out-patient services specialist services (including some surgical acute specialties) but not the wide range available in major acute hospitals.
24	MPDS	Medical Priority Dispatch System: MPDS is a unified system used to dispatch appropriate aid to medical emergencies including systematised caller interrogation and pre-arrival instructions.
25	NHSDW	NHS Direct Wales is a health advice and information service available 24 hours a day, every day and is part of the Welsh Ambulance Services NHS Trust.
26	Non-Conveyance	Patients which are not transported to hospital following assessment by clinician.
27	Non-conveyances (by reason)	Number of patients not taken to hospital split by the reason why i.e. Treated at Scene.
28	Notification	Time that the Welsh Ambulance Services NHS Trust notified LHB hospital staff of their arrival at hospital.
29	Overall % Conveyance	Percentage of patients transported to hospital following initial assessment at scene by a Welsh Ambulance Services NHS Trust clinician.

Ambulance Quality Indicator Glossary

No.	Term	Definition
30	PROQA	Professional Questioning & Answering Software: ProQA is an expert system designed to help provide the very best in service and speed. Correct dispatch levels are usually determined in less than one minute. ProQA additionally provides Dispatch Life Support (DLS) protocols which meet or exceed the international standards for emergency medical dispatching. ProQA is built on a foundation of empirical literature and medical experience relevant to medical dispatching.
31	RED	Calls deemed to be Immediately Life-Threatening.
32	ROSC	Return of spontaneous circulation refers to signs of restored circulation (more than occasional gasp, occasional fleeting pulse or arterial waveform) evidenced by breathing, a palpable pulse or a measurable blood pressure
33	STEMI	STEMI - ST segment elevation myocardial infarction - occurs when a coronary artery is totally occluded by a blood clot.
34	Stroke Care Bundle	A Care Bundle is a group of between three and five specific interventions or processes of care that have a greater effect on patient outcomes if done together in a time-limited way, rather than separately.
35	Suitable Response	The type of clinician / resource to send, if the IDEAL response is not available for the specific category (or codes).
36	WAST	Welsh Ambulance Services NHS Trust: Spread over an area of 20,640 kilometres and serving a population of 2.9 million, this diverse area encompasses tranquil rural retreats, busy seaside resorts and large urban conurbations.
37	ABM	Abertawe Bro Morgannwg University Health Board
38	AB	Aneurin Bevan University Health Board
39	BCU	Betsi Cadwaladr University Health Board
40	C&V	Cardiff and Vale University Health Board
41	CT	Cwm Taf University Health Board
42	CTM	Cwm Taf Morgannwg University Health Board
43	HD	Hywel Dda University Health Board
44	P	Powys Teaching Health Board
45	SB	Swansea Bay University Health Board

Welsh Ambulance Services NHS Trust

National Collaborative Commissioning: Quality and Delivery Framework

Ambulance Quality Indicators

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The information contained in this document is not restricted and is classified for general release

Produced by the Welsh Ambulance Services NHS Trust Health Informatics Department commissioned by the Emergency Ambulance Services Committee in accordance with the National Collaborative Commissioning: Quality and Delivery Framework