



GIG
CYMRU
NHS
WALES

Pwyllgor Gwasanaethau
Ambiwlans Brys
Emergency Ambulance
Services Committee

Wales Emergency Ambulance Service

Key Information



**Help me
choose**



**Answer
my call**



**Come to
see me**



**Give me
treatment**



**Take me
to hospital**



**Health
Boards**



**Resource
Production**



**Demand
Forecast**



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Local Health Boards

Part of the NHS Wales Family



NHS Wales



Population: 3,152,879 | Local Authority Areas: 22
WAST Locations: 81 | Emergency Vehicles: 136
Public Access Defibrillators: 3,941 | Per 10,000 Population: 12

Hywel Dda University Health Board

Population: 378,284 | Local Authority Areas: 3
WAST Locations: 13 | Emergency Vehicles: 23
Public Access Defibrillators: 689 | Per 10,000 Population: 18

Cwm Taf Morgannwg University Health Board

Population: 448,639 | Local Authority Areas: 3
WAST Locations: 8 | Emergency Vehicles: 12
Public Access Defibrillators: 396 | Per 10,000 Population: 9

Swansea Bay University Health Board

Population: 390,308 | Local Authority Areas: 2
WAST Locations: 6 | Emergency Vehicles: 19
Public Access Defibrillators: 399 | Per 10,000 Population: 10

Betsi Cadwaladr University Health Board

Population: 699,559 | Local Authority Areas: 6
WAST Locations: 26 | Emergency Vehicles: 33
Public Access Defibrillators: 971 | Per 10,000 Population: 14

Powys Teaching Health Board

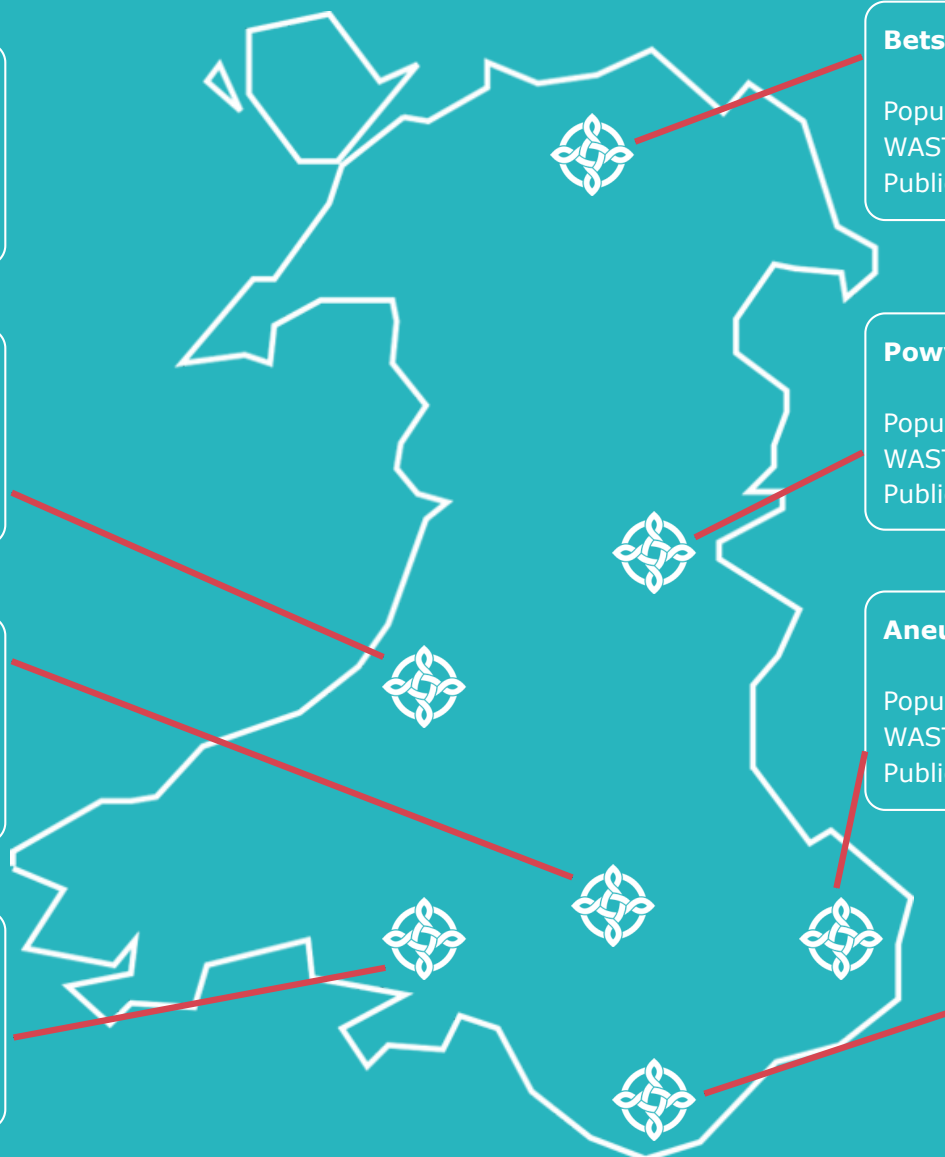
Population: 132,435 | Local Authority Areas: 1
WAST Locations: 11 | Emergency Vehicles: 11
Public Access Defibrillators: 451 | Per 10,000 Population: 34

Aneurin Bevan University Health Board

Population: 594,164 | Local Authority Areas: 5
WAST Locations: 11 | Emergency Vehicles: 25
Public Access Defibrillators: 615 | Per 10,000 Population: 10

Cardiff and Vale University Health Board

Population: 500,490 | Local Authority Areas: 2
WAST Locations: 6 | Emergency Vehicles: 13
Public Access Defibrillators: 420
Per 10,000 Population: 8



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Population Data: 2019 Mid Year Stats Wales | Local Authority Data: Stats Wales | WAST Locations: WAST Estates Department | Emergency Vehicles: Amber Review | Public Access Defibrillators: NHS 111 Wales



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Unit Hour Production (UHP) is calculated as the Actual Hours / Expected Hours, shown as a percentage. Actual Hours are the hours available at production. Expected Hours are the hours available from the roster.

Emergency Ambulance are shifts defined as an Emergency Ambulance. All Vehicles are shifts defined as APP Ops, APP CCC, CTL, EA, RRV or UCS. This data includes Emergency Ambulances.

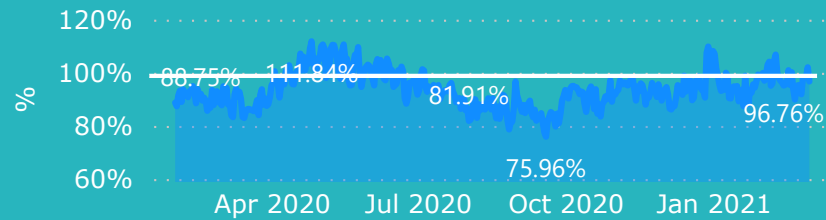
Date 2020

01/02/2020

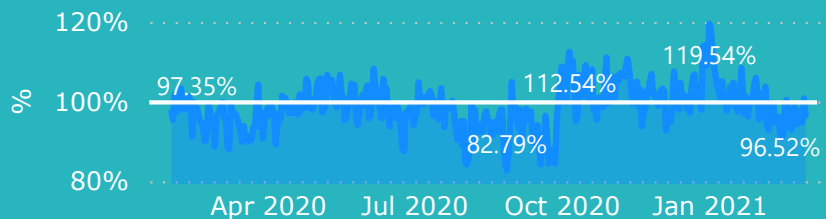
02/03/2021



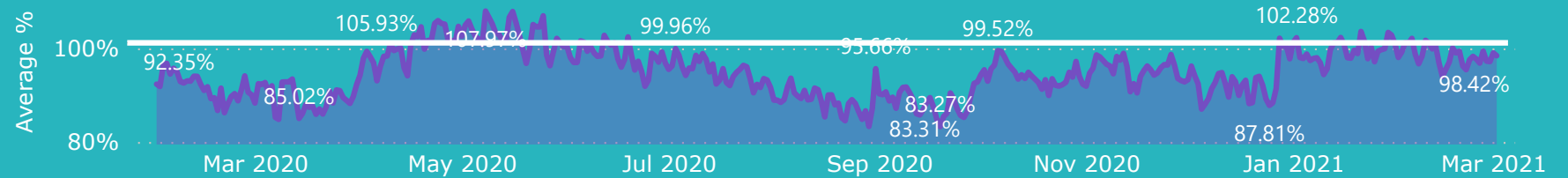
All North Wales Emergency Ambulance Vehicles



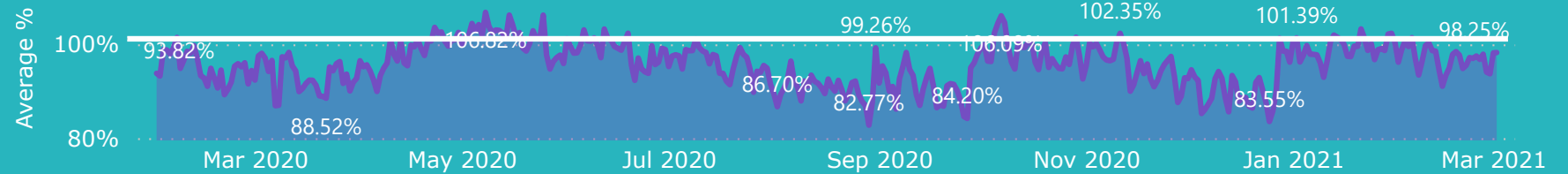
All North Wales Vehicles



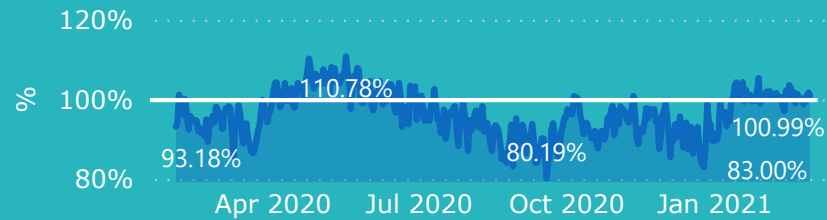
All Emergency Ambulance Vehicles



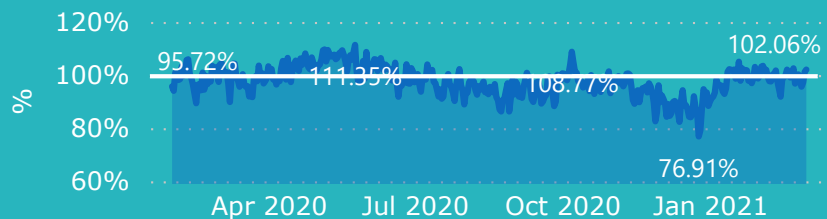
All Vehicles



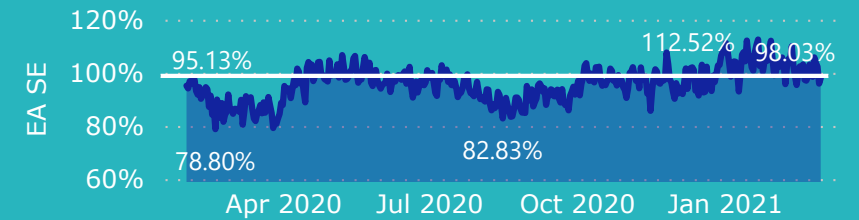
All Central and West Wales Emergency Ambulance Vehicles



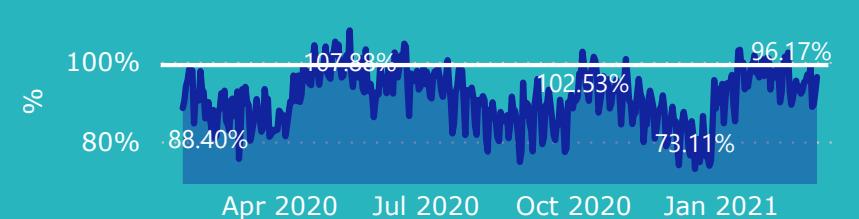
All Central and West Wales Vehicles



All South East Wales Emergency Ambulance Vehicles



All South East Wales Vehicles



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Population Data: 2019 Mid Year Stats Wales | Local Authority Data: Stats Wales | WAST Locations: WAST Estates Department | Emergency Vehicles: Amber Review | Public Access Defibrillators: NHS 111 Wales



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Please use data selection to select your required date. The Demand Management Plan (DMP) Escalation score will then show for each area. When ALL is selected, this shows the maximum level achieved over the period.

Date Selection

28 February 2021

Health Board and Area

All

Inc_Type

All

Maximum National DMP Level

2

COVID19 ProQA Level

C19 P36
Lvl 1

Earliest Date

28 February 2021

Latest Date

28 February 2021



Demand Forecast

When you need specialist case



Current NHS Wales Local Health Board

| Aneurin Bevan | Betsi Cadwaldr | Cardiff & Vale | Cwm Taf M'wg | Hywel Dda | Powys | Swansea Bay |
|---------------|----------------|----------------|---------------|---------------|---------------|---------------|
| 2 | 2 | 2 | 2 | 1 | 1 | 1 |
| Max DMP Level | Max DMP Level | Max DMP Level | Max DMP Level | Max DMP Level | Max DMP Level | Max DMP Level |

Legacy NHS Wales Local Health Board

| Legacy: AB | Legacy: CT |
|---------------|---------------|
| 1 | 1 |
| Max DMP Level | Max DMP Level |

Welsh Ambulance Service NHS Trust - Clinical Contact Center

| North CCC | Central CCC | South CCC |
|---------------|---------------|---------------|
| 2 | 1 | 2 |
| Max DMP Level | Max DMP Level | Max DMP Level |

Holidays

Bank Holiday

(Blank)

School Holiday

(Blank)

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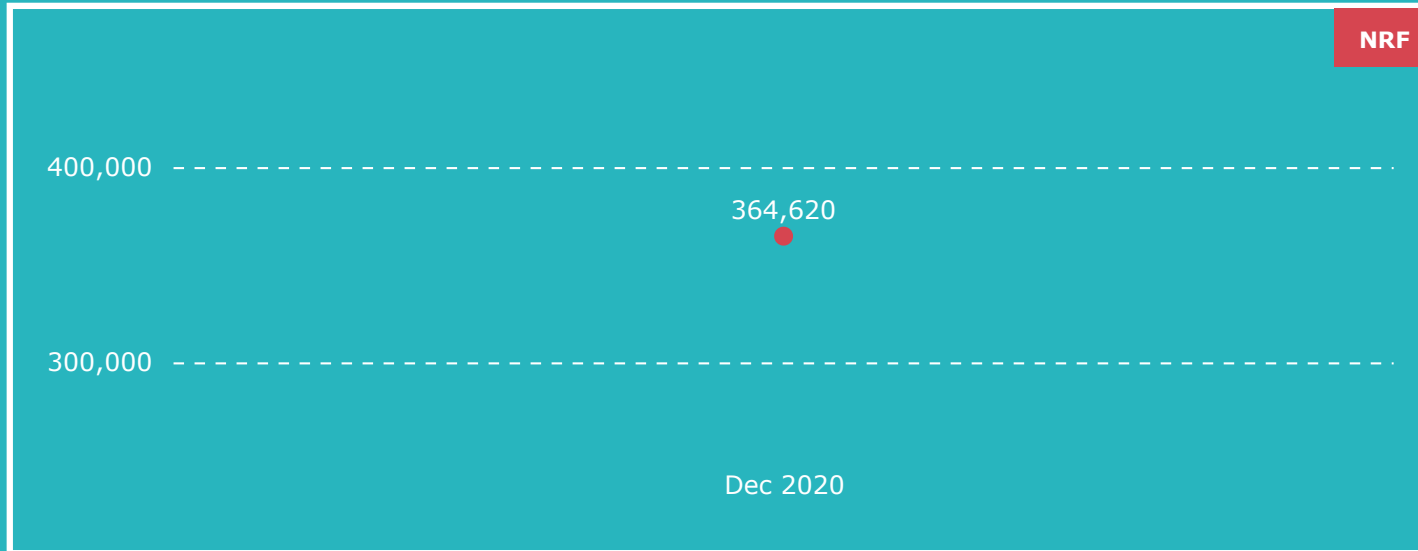
Data extracted from the Welsh Ambulance Services NHS Trust - Demand Forecast Toolkit and updated weekly



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NHS Direct Wales / 111: Unique website visits



Frequent Callers



Help me choose

Accessing the right support



NHS Direct Wales / 111: Common condition types



Date Selection



LHB Selection



2020 (Year) + Dece... ▾

All ▾

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NRF: Nationally reported figure only



Pwyllgor Gwasanaethau
Ambiwlans Brys
Emergency Ambulance
Services Committee

999 Call Numbers

46,142

999 calls answered

00:02

999 TTA median

00:02

999 TTA 65th

00:03

999 TTA 95th

NRF

Health Care Professional Call Numbers

NRF

5,810

HCP calls answered

999 calls taken through MPDS Protocols

39,146

Calls taken through MPDS

Hear and Treat (H&T)

4,739

WAST H&T

3,138

Resource not req

11.74%

Avg H&T ended

NHS 111 Wales

2,679

Xferd to 111

629

Rtnd from 111

6.77%

Avg xferd to 111

28.70%

Avg rtnd fm 111

Answer my call

Advice and support over the phone



Common condition types



2,595

Breathing Problems



(Blank)

Overdose / Poison



2,111

Unconscious



4,027

Chest Pain



(Blank)

Psychiatric



2,103

HCP Admission



(Blank)

Convulsions/Fitting



1,726

Sick Person



4,568

Pandemic C19



4,483

Falls



1,515

Stroke/CVA/TIA



1,962

Upgrade to Amber 1



1,372

Haemorrhage



(Blank)

Traumatic Injury



(Blank)

Upgrade to Amber 2



Date Selection

LHB Selection

2020 (Year) + Dece...

All

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NRF: Nationally reported figure only | TTA: Time to answer



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Come to see me

Responding when you need to be seen



| | | | | | | | |
|--|----------------|----------------|----------------|----------------|-----------------|----------------|-------------|
| RED Incidents resulting in response 2,831 | ABUHB 585 | BCUHB 517 | CTMUHB 490 | SBUHB 426 | CVUHB 421 | HDUHB 298 | Pt... 94 |
| RED Incidents arriving within 8 minutes 1,520 | BCUHB 316 | ABUHB 290 | CVUHB 290 | SBUHB 230 | CTMUHB 212 | HDUHB 133 | 49 |
| AMBER Incidents resulting in response 19,912 | BCUHB 5,368 | ABUHB 3,595 | HDUHB 2,705 | CVUHB 2,520 | CTMUHB 2,480 | SBUHB 2,285 | PtHB 959 |
| GREEN Incidents resulting in response 2,129 | BCUHB 683 | ABUHB 469 | HDUHB 303 | SBUHB 216 | CVUHB 171 | CTMUHB 152 | PtHB 135 |
| Community Responder Attended Scene 848 | BCUHB 235 | CVUHB 174 | ABUHB 114 | HDUHB 114 | SBUHB 105 | CTMUHB 68 | PtHB 38 |
| Community Responder Attended Scene First 747 | BCUHB 202 | CVUHB 153 | ABUHB 106 | HDUHB 106 | SBUHB 90 | CTMUHB 59 | PtHB 31 |



Date Selection



LHB Selection



2020 (Year) + Dece... ▾

All ▾

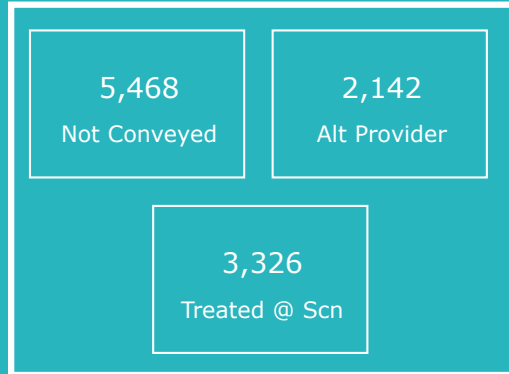
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Give me treatment

Treatment provided as an Ambulance Service

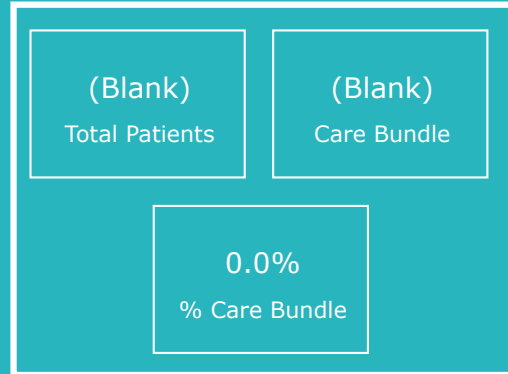


Non-Conveyance



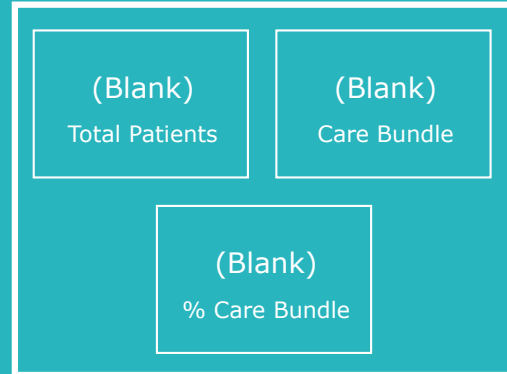
Cardiac Arrest ROSC

NRF



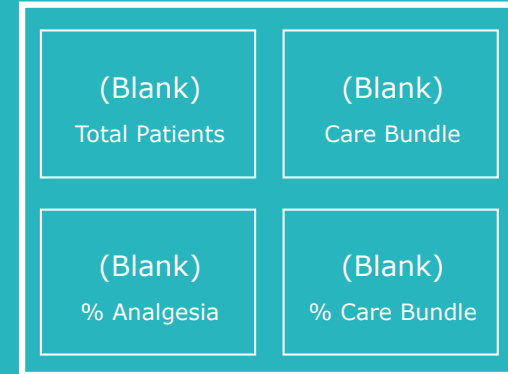
Stroke

NRF



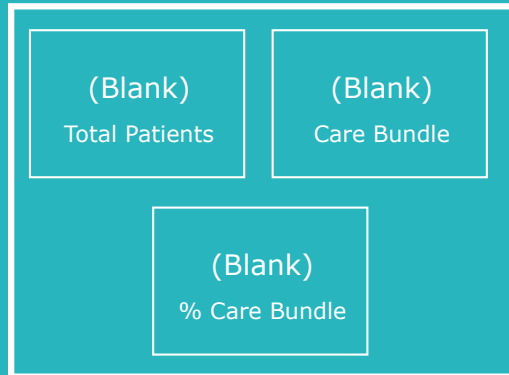
Fractured Hip

NRF



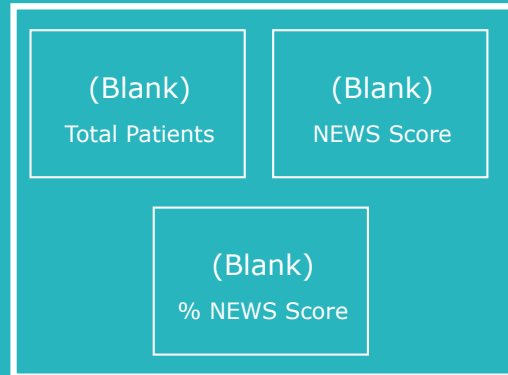
ST-Elevation MI

NRF



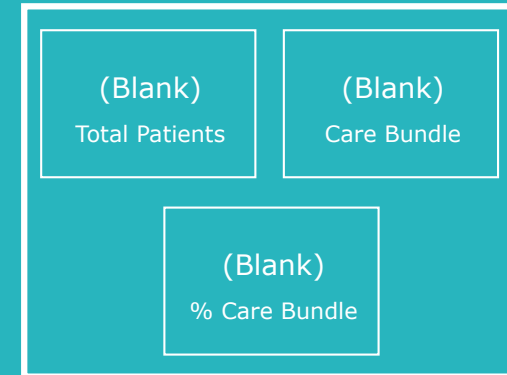
SEPSIS

NRF



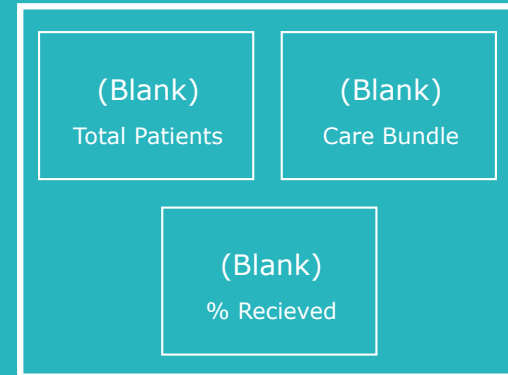
Febrile Convulsion

NRF



Hypoglycaemia

NRF



Date Selection



LHB Selection



2020 (Year) + Dece... ▾

All ▾

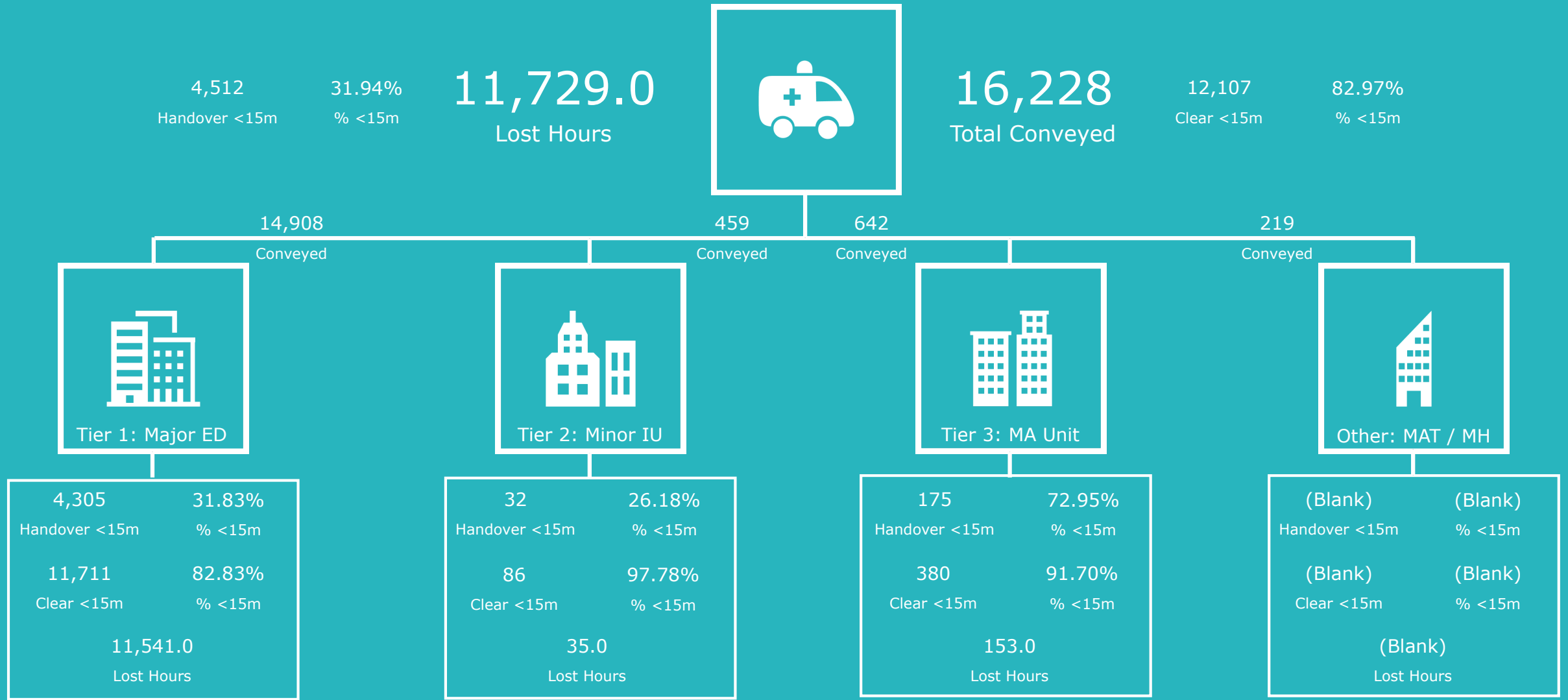


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Take me to hospital

When you need specialist case



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All ▾

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